

Electronic Visit Verification (EVV) Stakeholder Meeting

March 21, 2019

EVV Background

- Section 12006 of the 21st Century Cures Act requires all states to implement the use of EVV for Medicaid-funded personal care and home health care services.
- States that do not comply with the Cures Act will have their Federal Medical Assistance Percentage (FMAP) reduced.

EVV Requirements

The Cures Act requires that the EVV system verify:

1. Type of service provided
2. Individual receiving the service
3. Individual providing the service
4. Date of the service
5. Location of the service delivery
6. Time the service begins and ends

EVV Requirements

- EVV must be implemented for personal care services by **January 1, 2020**.
- EVV must be implemented for home health care services by **January 1, 2023**.

Personal Care Services (PCS)

- Medicaid covers PCS for eligible individuals through Medicaid State Plan options and/or through Medicaid waiver and demonstration authorities approved by CMS
- Consists of services supporting Activities of Daily Living (ADL), such as movement, bathing, dressing, toileting, transferring, and personal hygiene
- Offers support for Instrumental Activities of Daily Living (IADL), such as meal preparation, money management, shopping, and telephone use

Personal Care Services (PCS)

- **Office of Long-Term Living (OLTL) Waivers**
(Includes Agency and Participant-Directed Services)
 - Personal Assistance Services
 - Respite (unlicensed settings only)
- **Office of Developmental Programs (ODP)**
 - **Consolidated, Person/Family Directed Support Waiver (P/FDS), and Community Living Waivers, and Intellectual Disabilities/Autism (ID/A) Base Services**
(Includes Agency and Participant-Directed Services)
 - Companion
 - In-Home and Community Support
 - Respite (unlicensed settings only)
 - Homemaker/Chore (chore portion not included)
 - **Adult Autism Waiver**
 - Community Support
 - Respite (unlicensed settings only)

Open Vendor Model

- DHS is working with vendors to develop an EVV system that will integrate with PROMISE, our existing Medicaid Management Information System
- Providers may use other EVV vendors/systems (Alternate EVV)
- Alternate EVV systems will need to capture the six required items under the Cures Act and will need to meet DHS system data requirements

Phase 1 – DHS EVV for PCS

- DHS is working with DXC and Sandata to comply with federal requirements for EVV by January 1, 2020



- DHS EVV system will be available for PCS providers who do not have their own system
- DHS Aggregator will receive information from Alternate EVV systems being used by PCS providers

DHS EVV for PCS

- DHS EVV system being developed with DXC and Sandata will be using the following options to capture and verify visit information:

- Mobile Application (Sandata Mobile Connect)
- Telephony Visit Verification
- Manual entry via the Web Portal



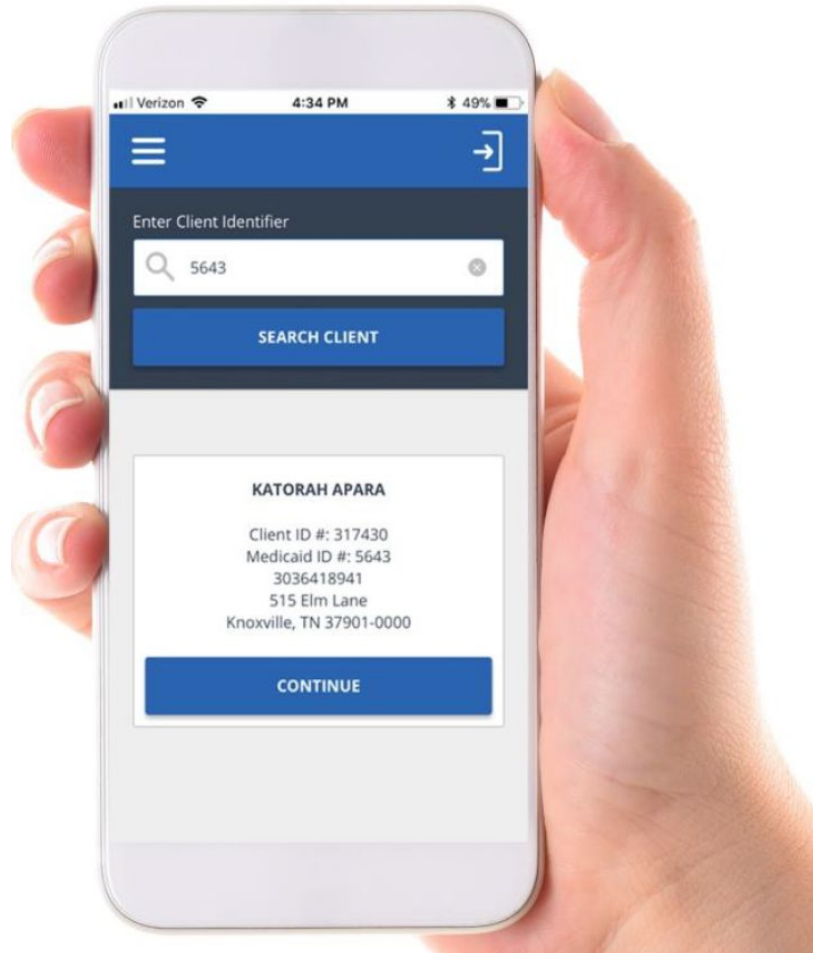
Mobile Application (Sandata Mobile Connect)

- Bring Your Own Device Model
- Application is available free of charge to be downloaded onto smartphone/smart device
- Available for iOS and Android

▶ Mobile Application (Sandata Mobile Connect)

- Visit information is entered and captured through the application
- GPS location is captured at check-in and check-out only
- In areas with no service, the information is stored until the device is in range and then uploaded

▶ Mobile Application (Sandata Mobile Connect)



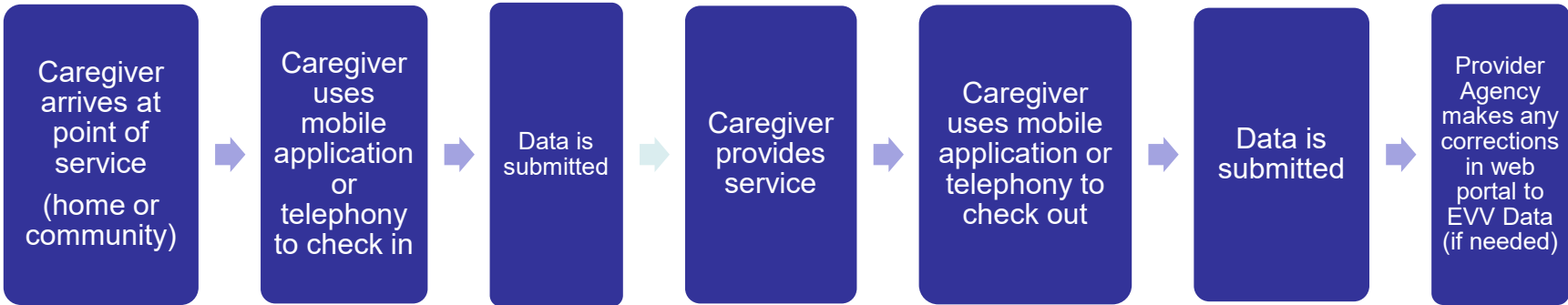
Telephony Visit Verification

- Caregiver calls at the beginning and end of each individual visit
- Caregiver uses the participant's home telephone or cell phone for the EVV process
- Toll-free numbers will be provided and made available 24/7

DHS EVV Web Portal

- Near real-time capture of data
- Near real-time monitoring
- Standard reporting
- Can resolve visit issues or errors immediately
- Data to support claims submission

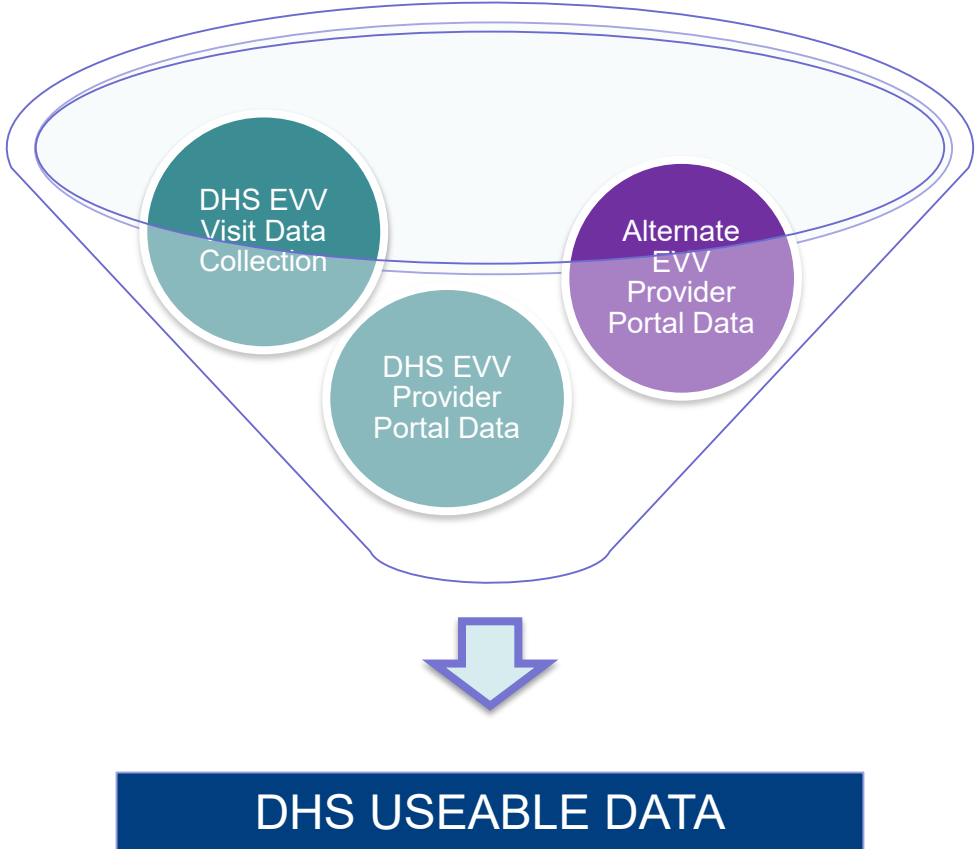
DHS EVV Visit Capture



DHS Aggregator

- Allows providers to use Alternate EVV
- Data is transmitted from the Alternate EVV system to the DHS Aggregator
- Technical specifications will be made available once DHS finalizes business rules

DHS Aggregator



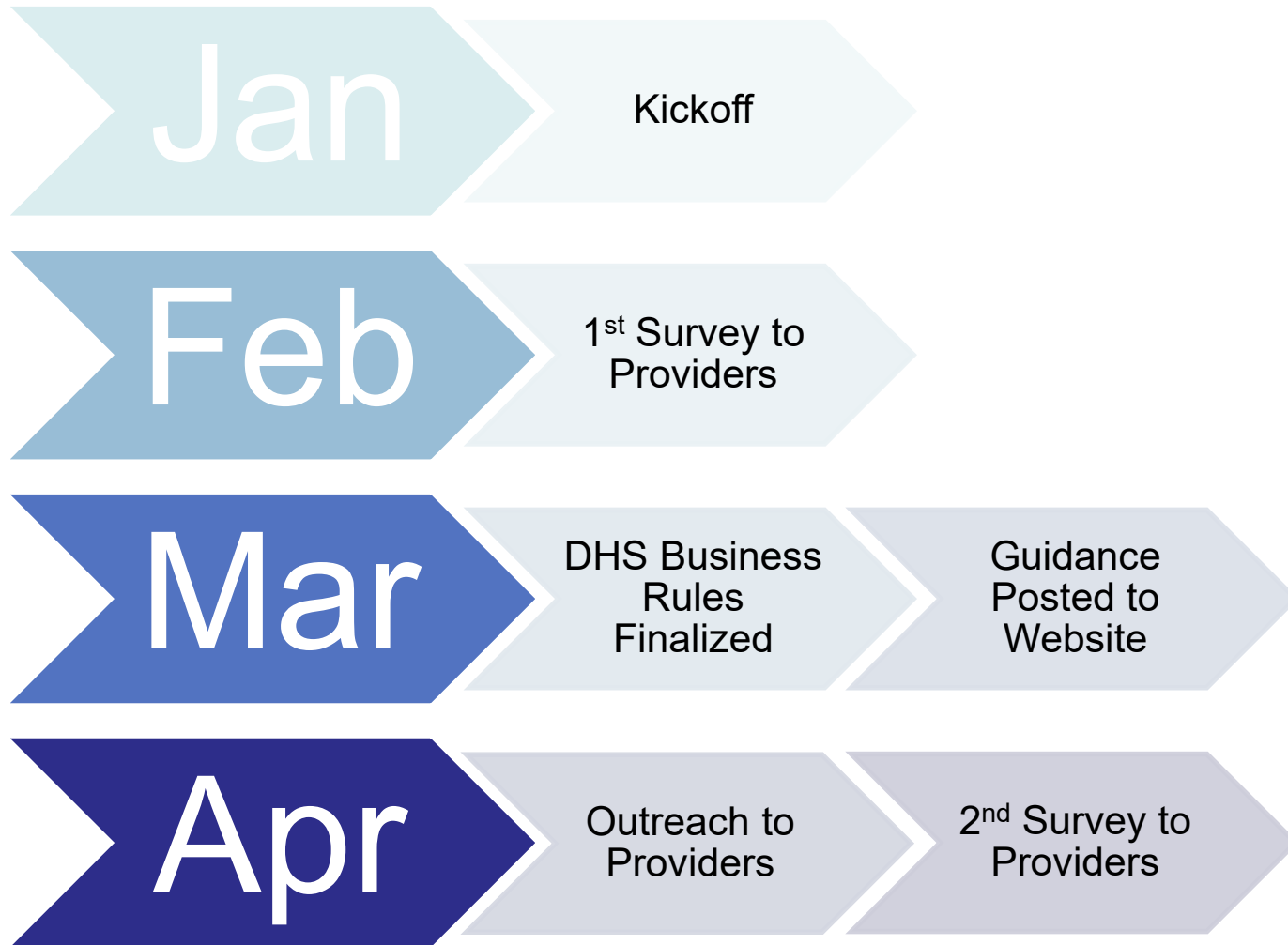
OLTL Providers

- Community Health Choices (CHC)
 - The three CHC Managed Care Organizations (MCOs) will use their internal systems to meet the EVV requirement
 - All three MCOs are utilizing HHAeXchange for EVV

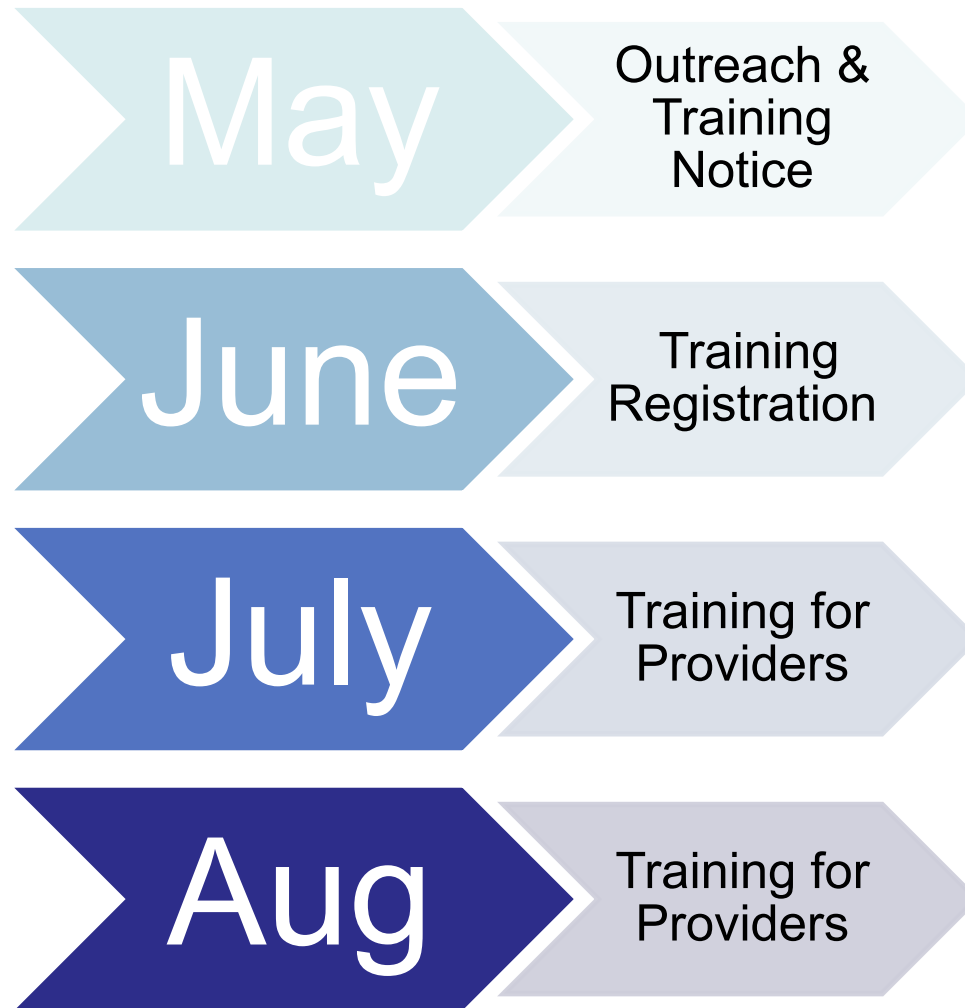
OLTL Providers

- Participant-Directed Services
 - OLTL's Vendor Fiscal Agent, Public Partnerships, LLC (PPL), will also be using their own internal system to meet the EVV requirement
 - This system is already integrated with PPL's timesheet and payment system as well as their participant and direct care worker online portals

Implementation Timeline



Implementation Timeline



September 2019

Soft launch of DHS EVV system

January 2020

Full implementation of system as required by the Cures Act

- Provider training to be offered with phased in system use
- Train the Trainer Model
 - Training will be made available to provider agencies
 - Owner/Administrator, Administrative Staff
 - Two attendees from each provider agency
 - Agencies will need to train caseworkers on the mobile application, telephony, and web portal processes
- Training will be offered through soft launch with targeted training to be scheduled afterwards

Training



- Classroom Training
- Webinar Training
- Self-paced Training
- Additional resources available

Training

- Locations, dates, times and registration instructions for the various trainings will be posted on the DHS EVV website
- <http://www.dhs.pa.gov/provider/billinginformation/electronicvisitverification/index.htm>



Electronic Visit Verification (EVV)

The 21st Century Cures Act requires electronic visit verification (EVV) systems for Medicaid-funded personal care services (PCS) and home health care services. To learn more, check out the [EVV overview](#) presentation.

WHAT INFORMATION MUST THE EVV SYSTEM COLLECT?

1. Type of service provided
2. Individual receiving the service
3. Individual providing the service
4. Date of the service
5. Location of the service deliver
6. Time the service begins and ends

Related Topics

No related topics were found.

Outreach

- Listserv Communications
- Remittance Bulletins
- Website
- Any others?

Questions

Questions regarding EVV can be sent to the EVV resource account at
RA-PWEVVNotice@pa.gov