

# Data Review

LTC Sub-MAAC

December 13, 2016

# Questions from Last Sub MAAC

1. Churn Slide 2 Q1: Why is there such a dip in March 2016 for consumers that left LIFE?
  - a) Nothing out of the ordinary happened during March; we reassessed our query and will begin using CIS Facility Codes for LIFE counts.
2. Churn Slide 2 Q2: Why is the Aging Waiver budgeted amount so much higher than the actual; is this due to attrition?
  - a) The 36,421 budgeted amount is for a yearly total. The monthly amounts are always much lower due to attrition.
3. Churn Slide 2 Q3: Why are some of the Waiver budgeted amount smaller than the actual?
  - a) These are the CMS approved waiver budgeted amounts that is submitted July of each year. Some of the budgeted amounts are smaller due to high waiver growth. Amendments can be submitted for amounts that need adjusted.
4. Transfers between Waivers Slide 6: Why are there so many zeros?
  - a) Recall that zeros are good; it means we are meeting needs in the waivers they were placed. However, there are many zeros due to the waiver services on some waivers not being comparable to others. For example, COMMCARE and OBRA participants would not find an advantage to move to Attendant Care so they will be zero.

# Consumer and Churn Reports – Snap Shot

Section	Waiver/Act 150 Program Descriptions	Sep-15	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Budget
<b>A</b>	<b>Active Consumers authorized for services at the end of the period</b>								
	Act 150	1,791	1,743	1,745	1,747	1,734	1,728	1,715	1,705
	Aging	28,843	29,548	29,692	29,838	29,585	29,440	29,204	36,421
	Attendant Care	11,918	13,211	13,322	13,385	13,391	13,525	13,745	12,892
	COMMCARE	790	897	901	909	911	921	925	884
	Independence	12,262	13,689	13,811	13,911	13,922	14,023	14,257	13,309
	OBRA	1,367	1,414	1,416	1,423	1,422	1,427	1,435	1,694
	LIFE	-	5,458	5,485	5,547	5,587	5,690	5,834	
	<b>Total Active Authorized Consumers</b>	<b>56,971</b>	<b>65,908</b>	<b>66,392</b>	<b>66,608</b>	<b>67,080</b>	<b>67,244</b>	<b>67,533</b>	<b>66,905</b>
<b>B</b>	<b>Consumers added</b>								
	Act 150	12	11	15	11	2	2	4	
	Aging	821	786	680	692	206	367	340	
	Attendant Care	244	237	203	125	138	201	321	
	COMMCARE	12	17	8	8	9	11	9	
	Independence	283	241	186	156	146	163	276	
	OBRA	4	10	6	8	6	7	11	
	LIFE	-	188	168	191	163	196	232	
	<b>Total Consumers added</b>	<b>1,376</b>	<b>1,496</b>	<b>1,315</b>	<b>1,014</b>	<b>658</b>	<b>931</b>	<b>1,155</b>	
<b>C</b>	<b>Consumers that left</b>								
	Act 150	2	5	9	5	1	5	3	
	Aging	531	548	541	571	506	580	585	
	Attendant Care	111	93	58	57	69	101	91	
	COMMCARE	18	12	-	9	8	16	11	
	Independence	119	65	55	61	64	43	52	
	OBRA	3	4	1	4	2	2	3	
	LIFE	-	144	130	120	94	91	108	
	<b>Total Consumers that left</b>	<b>784</b>	<b>983</b>	<b>782</b>	<b>831</b>	<b>736</b>	<b>855</b>	<b>861</b>	
<b>D</b>	<b>Net Consumers (Section B minus Section C)</b>	<b>592</b>	<b>513</b>	<b>533</b>	<b>183</b>	<b>(78)</b>	<b>76</b>	<b>294</b>	

\*Active Service Plans

\*\*Act 150 from OLTL Budget; All others CMS slots

# Employment

- Note: This is the total number of waiver/program participants employed (Source: CIS employment data)

Waiver/Employment	2015			2016								
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
<b>ACT 150</b>												
Full Time Employment	10	10	10	10	11	10	10	10	11	11	12	10
Part Time Employment	16	16	14	17	17	17	18	15	17	15	18	17
Self Employment	8	7	7	7	7	7	7	6	6	1	1	1
<b>Total</b>	<b>34</b>	<b>33</b>	<b>31</b>	<b>34</b>	<b>35</b>	<b>34</b>	<b>35</b>	<b>31</b>	<b>34</b>	<b>27</b>	<b>31</b>	<b>28</b>
<b>Attendant Care</b>												
Full Time Employment	18	22	23	22	19	22	24	24	26	23	29	28
Part Time Employment	124	124	122	134	129	129	128	127	131	126	130	137
Self Employment	50	52	52	52	56	53	55	55	54	31	31	33
<b>Total</b>	<b>192</b>	<b>198</b>	<b>197</b>	<b>208</b>	<b>204</b>	<b>204</b>	<b>207</b>	<b>206</b>	<b>211</b>	<b>180</b>	<b>190</b>	<b>198</b>
<b>COMMCARE</b>												
Full Time Employment	3	3	4	3	3	3	3	3	3	3	3	2
Part Time Employment	45	50	50	50	51	49	46	44	45	44	49	52
Self Employment	3	3	3	1	2	2	2	2	2	0	0	0
<b>Total</b>	<b>51</b>	<b>56</b>	<b>57</b>	<b>54</b>	<b>56</b>	<b>54</b>	<b>51</b>	<b>49</b>	<b>50</b>	<b>47</b>	<b>52</b>	<b>54</b>
<b>Independence</b>												
Full Time Employment	36	39	40	41	40	44	45	42	38	37	37	36
Part Time Employment	161	167	164	166	166	167	173	170	183	176	175	175
Self Employment	52	54	55	52	52	55	59	56	55	19	18	16
<b>Total</b>	<b>249</b>	<b>260</b>	<b>259</b>	<b>259</b>	<b>258</b>	<b>266</b>	<b>277</b>	<b>268</b>	<b>276</b>	<b>232</b>	<b>230</b>	<b>227</b>
<b>OBRA</b>												
Full Time Employment	12	15	14	14	14	14	14	14	15	14	14	13
Part Time Employment	87	88	91	90	88	89	88	88	88	89	89	91
Self Employment	2	2	2	2	2	2	2	2	3	0	0	0
<b>Total</b>	<b>101</b>	<b>105</b>	<b>107</b>	<b>106</b>	<b>104</b>	<b>105</b>	<b>104</b>	<b>104</b>	<b>106</b>	<b>103</b>	<b>103</b>	<b>104</b>
<b>All Waivers</b>	<b>627</b>	<b>652</b>	<b>651</b>	<b>661</b>	<b>657</b>	<b>663</b>	<b>674</b>	<b>658</b>	<b>677</b>	<b>589</b>	<b>606</b>	<b>611</b>

# NHT and MFP Transitions

Month	NHT02 Service Deliveries Count	Number of those who were also MFP	% MFP
June	99	30	30.3%
July	104	27	26.0%
August	142	23	16.2%
September	133	18	13.5%
October	121	19	15.7%
November (Preliminary)	90	9	10.0%
<b>TOTAL for Period</b>	<b>689</b>	<b>126</b>	<b>18.3%</b>

# Current IEB Report

	2014 QTR1	2014 QTR2	2014 QTR3	2014 QTR4	2015 QTR1	2015 QTR2	2015 QTR3	2015 QTR4	2016 QTR1	2016 QTR2	2016 QTR3
<b>1. Grand Total</b>	5180	5806	5487	5511	5041	5407	5577	5719	6677	8231	8399
<b>2. Complete</b>	2424	3391	2964	3255	2867	2944	3020	3254	3215	5872	4452
<b>3. Complete in 90 Days</b>	1165	1823	1935	2444	2351	2714	2767	2878	2864	4969	4094
<b>4. Complete &gt; 90 Days With Excuse</b>	210	209	176	269	161	116	129	120	169	193	112
<b>5. Compliance Percentage</b>	57%	60%	71%	83%	88%	96%	96%	96%	94%	88%	94%
<b>6. Average Days To Complete</b>	104	108	82	75	73	62	66	71	66	55	41

1. All unduplicated applications in process this quarter
  2. Total unduplicated applications completed this quarter
  3. Total unduplicated applications completed during the quarter in 90 days
  4. Total unduplicated applications completed during the quarter and over 90 days, but with excuse
  5. Using the above fields = (row 3 + row 4)/ row 2
  6. Average to complete excluding excused applications
- Note: 2016 QTR 2 was revised to remove Aging waiver applications.

# Transfers between Waivers

Transfer by Participant	2016			2017			Total
	4th Qtr			1st Qtr			
Waiver From/To	Apr	May	Jun	Jul	Aug	Sep	
Act 150 to Attendant Care	1	1	0	0	0	0	2
Act 150 to Independence	0	1	0	0	0	0	1
Attendant Care to Aging	0	0	0	0	2	2	4
Attendant Care to COMMCARE	0	0	0	1	0	0	1
Attendant Care to Independence	51	27	0	4	8	2	92
COMMCARE to Attendant Care	0	0	0	0	0	0	0
COMMCARE to Independence	0	1	0	0	0	0	1
Independence to Act 150	0	0	0	0	0	0	0
Independence to Aging	0	0	0	1	1	0	2
Independence to Attendant Care	0	0	0	1	0	1	2
Independence to COMMCARE	0	2	0	0	0	1	3
Independence to OBRA	2	2	0	0	0	0	4
OBRA to Act 150	0	0	0	0	0	0	0
<b>Total</b>	54	34	0	7	11	6	112