

Medical Assistance Advisory Committee Consumer Subcommittee Meeting

February 22, 2023

Office of Mental Health and Substance Abuse Services
Jen Smith, Deputy Secretary

- **Introduction by Deputy Secretary Smith**
- **OMHSAS Goals**
- **Network Adequacy/Access**
- **Workforce Supports**

What I'm hearing is needed from OMHSAS:

- Foster Collaboration
- Expand access and capacity in the behavioral health system
- Modernize behavioral health

Consumers can't always find the right services...
at the right times...
in the right places.

What can be done?

We need YOUR help – it will take all of us working together.

Solutions thus far have included:

- Creation of an RTF dashboard for visibility
- Hosting regular provider meetings to improve collaboration
- Access to Medicaid Enterprise Monitoring Module for assessing compliance and performance of BH-MCOs and primary contractors
- Creation of a complaint and grievance log (2022 data coming soon!)
- Improved uniform reporting of wait times by BH-MCOs
- Secret shopper calls to gauge provider availability

Workforce challenges are widespread, but OMHSAS has provided or is providing support in the following ways:

- \$79.6M in HCBS workforce recruitment and retention payments to providers of Family Based Mental Health (FBMH), Psychiatric Rehab Services (PRS), Mobile Crisis, and Intensive Behavioral Health Services (IBHS).
- \$21.95M in Act 2 recruitment and retention payments to inpatient facilities including Residential Treatment Facilities for Children and Adolescents (RTFs), Residential Treatment Facilities for Adults (RTFAs), Long Term Structured Residences (LTSRs), Inpatient Psychiatric Facilities, Psychiatric Units of General Hospitals.
- \$2M in HCBS ARPA funds allocated for Trauma Treatment Training for Clinicians.
- \$150K in HCBS ARPA funds allocated for certified peer specialist training and certification.
- \$4M in HCBS ARPA funds being allocated for telehealth equipment at small providers of 50 or fewer employees.