

## **I. Olmstead Planning Process**

The goal of the PA (Pennsylvania) Olmstead Planning Process, is to end unnecessary institutionalization of adults with serious mental illness and children with serious emotional disturbances. Greene County's Plan emphasizes community integration while utilizing natural supports to assist persons in recovery. Greene County supports "A Call to Change" and supports the four Priorities set in section II of the Olmstead Plan.

The Greene County Mental Health Program (GCMHP) has had achievements and made several programmatic improvements since the original submission of our Mayview Regional Olmstead Plan in 2012. Greene County was a partner in the closing of Mayview State Hospital in 2008 at the time developed a comprehensive continuum of mental health services to service the Olmstead population. With that said, GCMHP continues to develop and expand partnerships with various stakeholders to gather input on current services, identify any gaps or needs in service and implement new programs. Some of GCMHP's collaborating partners include the Office of Mental Health and Substance Abuse Services (OMHSAS), Value Behavioral Health, Greene County Intellectual and Developmental Disabilities (IDD), Greene County Drug and Alcohol, Greene County Children and Youth Services (CYS), Greene County Housing, Mental Health providers, Area Agency on Aging, consumers using mental health services and families, Washington Health System Greene, Greene County and PA State criminal justice system, community service programs etc. In conjunction with these partners, GCMHP has developed many workgroups, committees and teams that address specific areas which include, Greene County Criminal Justice Work Group, Greene County Crisis Work Group, Greene County Co-Occurring Disorder Council, Greene County MAGIC (Making A Great Impact Collectively) Older Adult Alliance Task Team, Greene County Housing Options Partnership (which also functions as Local Housing Options Team (LHOT)), Greene County System of Care (SOC) Partnership, and others. GCMHP also continues to participate in the Behavioral Health Quality Management process with Value Behavioral Health (VBH). Greene County encourages both consumer and family input when providing and developing new services. Through the input received by consumers, families and other stakeholders, GCMHP is able to identify effective services or any gaps or needs in services towards developing best practices moving forward.

- Greene County also has a very active Community Support Program (CSP) which meets monthly to gather input from consumers. The CSP sponsors a Recovery and Wellness Conference Annually for the past 9 years and plans to continue this annual conference.
- Greene County holds public hearings annually to gather input from consumers in developing our Mental Health Block Grant
- Greene County has a regular participation in Quality Management meetings with Value Behavioral Health along with other professionals and consumers.
- Greene County Human Services Advisory Board and Committees which includes: Mental Health/Intellectual and Developmental Disabilities/Early

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Intervention Subcommittee, Drug/Alcohol Single County Authority (SCA) Planning Council, Transportation Subcommittee, Children and Youth Advisory Board, Fiscal Subcommittee

- Department of Human Services Block Grant Advisory Committee
- Greene County System of Care (SOC) Advisory Committee/County Leadership Team
- Greene County System of Care Youth Advisory Committee
- Greene County Human Services conducts Multi-Disciplinary Team meetings where we are able to identify gaps in services through treatment planning of and with consumers and families and analyzes that treatment planning.

## **II. Services to be Developed to Identify Gaps in Services**

Since 2008, GCMHP does not have access for individuals to be admitted to a State Hospital. Therefore, the GCMHP follows the priorities of the Olmstead Plan by having our adult individuals that are residing in other settings such as large segregated and/or congregate settings return to a community of their choice and the opportunity to live in more integrated settings, and divert individuals from higher levels of care by providing Community Treatment Team (CTT), diversion/stabilization, Long Term Structured Residential (LTSR), Crisis, and housing supports and also provides these individuals the opportunities to return to work or resume their education.

Greene County offers a continuum of many mental health services to our residents through our Olmstead Plan philosophy in areas that include: Residential Services, Treatment Services, Community Based Services, and other Supportive Services.

Greene County Mental Health would like to offer better access to specialized services that include trauma based therapy, sexual perpetrator, criminal justice co-occurring and older adult services.

These services are planned services for fiscal FY 17-18 through the Block Grant process. Greene County Mental Health would like to enhance the continuum of child and adolescent services in include more psychiatric intervention at an earlier time and better discharge planning and follow-up from inpatient and residential services. All of the above is described in Greene County's Department of Human Services Block Grant for FY 17-18.

Resources, including financial and people, are extremely limited in our Department in FY 16-17 to develop any new programs or brick and mortar projects.

These are the services developed in 2012 - present:

- a) Prevention and Early Intervention Services and Supports:
  - 1. Student Assistance Program (SAP) services in all 5 school districts utilizing the State supported BH (Behavioral Health)-works screening tool.
  - 2. License Crisis Services – walk in, mobile, and phone. Marketed to all areas of community including schools.
- b) Non-institutional Housing Options:
  - 1. Greene County’s Mental Health and Housing staff have been trained on Motivational Interviewing, relapse prevention, Prepared Renters Education Program (PREP) renters training, personal assistance, life skills, budgeting to assist our consumers to learn to live as independently as possible. The Greene County Housing staff saw 658 consumers in the year 15-16. We would have no way of knowing how many consumers using mental health services were impacted.
  - 2. See housing inventory continuum for housing options, Housing first approaches and plans for future development.
- c) Non-residential Treatment Services and Community Supports:
  - 1. Adults:
    - i. 7 Outpatient Mental Health Clinics
    - ii. 1 Mental Health Partial Hospitalization
    - iii. 2 Case Management Providers
    - iv. 1 Psychiatric Rehabilitation Service
    - v. 2 CTT Teams
  - 2. Children:
    - i. 5 Adolescent Psychiatrists
    - ii. 1 School Based Best Practice Mental Health Program – Raider Wellness
    - iii. 1 Specialized Mental Health Outpatient Clinic for children, adolescents, and families.
    - iv. 2 Specialized Children and Adolescent Case Managers – 1 is specific to Children and Youth
    - v. C.H.I.L.L. (Counsel Help Intervention Listen & Link) Mental Health Program – counseling and referral in 4 school districts
    - vi. Telepsychiatry in 4 school districts
    - vii. Multi Systemic Therapy (MST) for Children and Youth and Juvenile Probation
    - viii. Family Group Decision Making – Adolescent and Transition Age
    - ix. High Fidelity (Hi Fi) Wrap Around – Adolescent
- d) Peer Support and Peer-run Services
  - 1. Adult:
    - i. 5 Peer Specialist
    - ii. Full Time Adult Drop In Center

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- iii. HealthyLiving/Health Choices – Value Behavioral Health and Greene County Human Services Pay for Performance Initiative that connects physical health and behavioral health
  - iv. Certified Recovery Specialist
  - v. Drug and Alcohol Drop In Center
  - vi. Oxford Houses – men’s and women’s
2. Children and Adolescents/Transition Youth
- i. Helping 2 Overcome (H2O) Transition Age Drop In Center – 2 afternoons per month
  - ii. Gay Straight Alliance (GSA) for Lesbian, Gay, Bi-Sexual, Transgender, Queer, Questioning and Intersex (LGBTQI) Adolescents

e) Supportive Employment Services:

Attached is the Greene County Competitive Employment Plan that was attached to the 2012-2013 Mental Health Plan. Greene County requested funds to implement this plan and to date there has been no further discussion from the State on competitive employment. Greene County Intellectual Disability Program has an implementation plan for competitive employment but there is funding and Office of Vocational and Rehabilitation (OVR) support to implement such a program. We would be anxious to implement a similar program for our consumers using mental health services. A job coach process is absolutely necessary in getting our consumers using mental health services to work. There is nothing provided in Greene County by OVR for mental health consumers.

Employment activities Greene County currently has:

- 1. Employment specialist in CTT.
- 2. Employment is addressed by peer specialist.
- 3. “Career Options Group” at local Career Link for consumers using mental health services.
- 4. Working relationship with Job Training Agency to provide job readiness skills.
- 5. A Re-entry Conference and Job Fair for criminal justice residents.
- 6. County SSI/SSDI Outreach Access & Recovery (SOAR) trained Case Manager for Social Security expediting.

Again we would hope that State OVR would recognize the Mental Health population as a needed population for their service as they have with ID. Greene County ID Program has a pilot school program with State OVR (Dana Baccanti) because the Human Services Administrator took the idea to Steve Surovic, the then Director of OVR, who is now with Office of Developmental Programs (ODP). I would be happy to approach Dana Baccanti regarding a pilot program for mental health consumers

### III. Housing In Integrated Settings

a) Greene County Human Services Department offers a full continuum of housing services. The Philosophy of the County is to keep people housed whenever possible and if they become homeless, to assist them to move to permanent housing. Our programs serve the following:

- Persons at risk of homelessness
- Homeless
- Persons with Behavioral Health (Mental Health and Drug Alcohol) Issues
- Persons with Long Term Disabilities
- Low Income families and individuals
- Families involved with Children and Youth
- Persons with Special Needs and/ or Disabilities
- Seniors
- Youth in Transition
- Person involved in the Criminal Justice System
- Veterans

The Greene County Housing Program continuum of services and housing options include the following:

#### GREENE COUNTY HOUSING PROGRAM Housing and Supports Inventory Continuum

<i>NAME</i>	<i>FUNDER</i>	<i>CAPACITY</i>
<b>In County Housing/Operated Services:</b>		
Housing Assistance Program (HAP)	Department Human Services (DHS)	645 FY 15-16
Path Outreach and Assessment	OMHSAS	78 FY 15-16
Master Leasing for Criminal Justice- Rental Assistance	PCCD (PA Commission on Crime and Delinquency)	5
Master Leasing Bridge Housing	PCCD	2
<b>Totaling</b>		<b>7</b>
MH Contingency	OMHSAS	10 FY 15-16
CYS Housing	Office of Children youth and Families (OCYF)	10 FY 15-16
Veterans	Pennsylvania Housing Affordability and Rehabilitation Enhancement Fund (PHARE)	5 FY 15-16

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Rapid Rehousing	Department of Housing and Urban Development/ Continuum of Care (HUD / COC)	9 YTD 16-17
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**Connect Inc.:**

Permanent Supportive Housing and Permanent Supportive Housing Expansion Transitional House	HUD / COC HUD / PA Department of Community Economic Development (DCED)	21 6
Housing/Mental Health Life Skills Counseling	GCHSD / OMHSAS	15 FY 15-16

**Special Housing Projects:**

Greene County Gateway Senior Housing Accessible Dreams/ Independence Place	Private-Subsidized Private-Subsidized	52 for Seniors 62+ 2 Accessible <u>2 Non-Accessible</u> 4
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**Housing Authority:**

Avalon Court	Federal Subsidized through HUD
Grandview Apartments	Federal Subsidized through HUD
Liberty Ave.	Federal Subsidized through HUD
Thompson Gardens	Federal Subsidized through HUD
Southside	Federal Subsidized through HUD
Wayne Village	Federal Subsidized through HUD
Woodland Ave. Apartments	Federal Subsidized through HUD
Woodside Manor	Federal Subsidized through HUD
	284 Total Units

**Warm Nights 25 Degrees and Below Warming Center**

<b>December 1 – March 31</b>	<b>Volunteers</b>	<b>12</b>
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**Case Management for:**

HAP	DHS	837 FY 16-17
Master Leasing	PCCD	7 Gateway
Senior Housing	PA Housing Finance Agency (PHFA)	52
Housing Authority	HUD	284

**Private-Subsidized Housing:**

Waynesburg House	Subsidized	32
Cedarwood	Subsidized	29
Bridge Street Commons	Subsidized	26
Parkview Knoll	Subsidized	75
Carmichaels Arbor	Subsidized	75
Mt. View Gardens	Subsidized	114

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**Greene County Personal Care Homes (PHS):**

Advanced PCH	Social Security/Private Pay	39
Braun's PCH	Social Security/Private Pay	10
Ewing Manor PCH - specific MH beds	Social Security/Private Pay	16
Ewing Manor West	Social Security/Private Pay	16
Haney's PCH	Social Security/Private Pay	8
Scenic View PCH	Social Security/Private Pay	20
Personal Care at Evergreen (Licensed under PCH)	Private Insurance/Private Pay	44

b) Progress made towards integration of housing services as described in Title II of Americans with Disability Act (ADA)

Greene County Human Services works to protect individuals with disabilities from "discrimination on the basis of disability" in all of our services, programs, and activities. The Housing Program follows the Housing First Model that allows all homeless persons regardless of disability into the program. Once a homeless person is in safe, affordable housing that meets HUD guidelines then supportive services are introduced to the family or individual. These services are recommended, but do not make someone ineligible for housing. In 2015, Greene County Human Services has created a program to work with local landlords, to not only educate them on the Fair Housing Laws, but to also work with them to bring rental units in the County up to HUD code. The Greene County Commissioners have allowed their PHARE dollars to create a match program, where if a landlord has a unit that does not meet HUD code, then through an application process the landlord can receive half of the money, up to \$7,500, to bring the rental unit up to code. Once the unit is inspected and meets code, then the landlord agrees to rent the unit to a person that has a behavioral health disability through our Housing Program for up to three years at Fair Market Rates. Also, in 2016 Greene County Human Services helped Accessible Dreams Inc. to leverage funds to construct a four unit accessible building in Jefferson PA. The unit has two fully accessible units on the ground floor and 2 adaptable units on the upper floor. HUD Section vouchers have also been secured to help those with very low income to be able to rent the newly constructed, safe, clean and affordable units. These units meet all ADA regulations. For those who are 62 years and older, Greene County Human Services, with collaboration of private and public partnership, engaged a

developer to build a 52 unit new construction apartment build in the downtown Waynesburg. This apartment building provides access to supports, shopping and resources as possible in our rural county. This property is tax credit based so income eligibility is low. All apartments meet not only ADA regulations but also have a 14 hour a week housing supports coordinator on staff to provide help for the seniors who live there to connect to services and activities.

In the spring of 2017, another developer through PHFA tax credits is rehabbing and revitalizing a 60 year old 75 unit housing complex in the County. A 1500 square foot community building will be built at the complex from County and municipal Act 13 dollars. This public private collaboration will allow for affordable, safe, and accessible units for Greene County residents.

All of this projects great progress in expanding the availability of decent, safe, sanitary, and affordable housing, with primary attention to rental housing for very low income of residents in our community as described in Title II of the ADA.

c) Community Residential Rehabilitation (CRR)

Greene County has access to a CRR in Washington County if needed.

d) Describe strategies used to maximize resources to meet housing needs of individuals:

1. Identifying the Local Lead Agency (LLA) and any agreement with the LLA for referrals and supportive services arrangements.

Greene County Human Services also holds the title of Local Lead Agency (LLA). The Mental Health Director, Drug and Alcohol Director and the Housing Director meet monthly to ensure smooth referrals are taking place between the departments. During this meeting we discuss progress and challenges that individuals in the Permanent Supportive Housing Program, Master Leasing Program, and Rapid Rehousing Program is discussed. All individuals in these programs have a behavioral Health need.

2. Describing existing partnerships with the local Public Housing Authorities, Regional Housing Coordinators, community, Housing and Redevelopment Authorities, and Local Housing Options Team including any specific referral and/or management Memorandums of Understanding or other agreements.

The Human Services Administrator, representing the LLA sits on the County's Housing Team, which also includes members from the Housing Authority, the Greene County Commissioners, County Planning and Development Department, the chair of our Local Housing Option Team, Area Agency on

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Aging, the Redevelopment Authority, Community Citizens, and Townships. This group survey the housing needs of the county and develops plans of action to address needs. This group does review all application prior to them being submitted to the Commissioners for federal, state and private funds.

Greene County Human Services Housing Program has attended training on working with Section 811, entitled Project Rental Assistance Start Up, Section 811 Training. Currently the Housing Program along with the Greene County Housing Authority is in search of properties that will meet the criteria so funding to individuals can be eligible through 811. Greene County is very rural and integrated settings for individuals and families are currently limited but is being addressed by the Housing Team goal setting.

As the LLA, Greene County Human Services has advocated for individuals who are of low income and with special needs that reside at on particular privately owned subsidized property in Greene County where the management agency is letting the property deteriorate. We have recently connected 13 out of the 30 apartments in this building with Southwest PA Legal Services. The building in the past winter seasons has gone without heat, has windows that shake when the wind blows and the roof is leaking. Southwest PA Legal Services is helping the residents join together to ask for improvements that will help the building be a safe and affordable place to live, while also representing them legally and making sure all Fair Housing standards are meet. Southwestern PA Legal Services did help to resolve some of the concerns that the residents had. These included resident's doorbells, locks to the building and new carpet that was safer in the lobby, to avoid tripping and falling. We are being told the largest concerns, the roof and windows are planning to be looked at once the weather breaks. These conditions still exist. The Director of Washington – Greene Legal Aid is working with the residents and pressing the management company to make the changes. PHFA is also expected to inspect the property this spring.

#### **IV. Special Populations**

##### **a) Individuals with dual diagnosis – Mental Health/ Intellectual Disabilities**

As we are seeing more ID clients with MH Issues we are engaging in more joint Multi-Disciplinary Team's (MDT's) to ascertain what co-occurring services are needed which also includes meeting and working with housing case managers. All consumers with Disabilities are a priority for the housing programs we offer. Programs funded by HUD make it a requirement that each

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person housed have a long term disability. This includes those who are in the IDD and Mental Health communities. Greene County also has utilized a tool developed by Diana T. Myers for IDD Programs “Housing Options for Independent Living” to discuss where folks want to live.

**b) Individuals with co-occurring disorders – Mental Health/Substance Use Co-Occurring Integrated Program**

Greene County has an outpatient, Southwestern PA Human Services (SPHS), which holds both a mental health and a drug and alcohol license. Internally the clinic staff assesses for co-occurring needs and refers accordingly. Greene County Human Services Department supports a Co-occurring Intervention Assessment Referral and mutual treatment planning process that utilizes a MDT approach. The consumer is present at a meeting that brings together all the professional and semi-professionals involved with the consumer to provide consultation and coordination of services by identifying gaps and common challenges to develop a plan with action steps that all agree upon.

CODDIG (Co-Occurring Disorders and Disabilities in Greene) is a MAGIC (Making A Great Impact Collectively) collaborative task team that consists of a steering committee and a change agent committee that works with providers and stakeholders to create a “welcoming accessible integrated and recovery based system of care” for individuals and families experiencing co-occurring issues. The group’s goal is to create a system in Greene that is person and family centered easily navigated and fosters independence, recovery and embraces collaboration.

**c) Individuals with both Behavioral Health and Physical Health needs**

- Healthy Living/Healthy Choices – a collaborative effort using Pay for Performance dollars between Value Behavioral Health and Greene County Human Services whereby consumers using mental health services attend interactive sessions.
- Relationship with Cornerstone as a Federally Qualified Health Center (FQHC).  
GCHSD works in a collaborative relationship with Cornerstone Care a Federally Qualified Health Center (FQHC) which operates out of three separate locations with Greene County.  
Through this collaboration, joint staffing, cross-trainings and shared responsibility for clients occur.
- Complex Care Manager that is based in Greene County to work directly with the Value member, behavioral health outpatient providers, behavioral health inpatient units, physical health inpatient units, county human service programs and other community resources, in order to coordinate services for these consumers and ensure their needs are being met.

- Engagement Specialist a joint staff person between Value Behavioral Health and Greene County Human Services Department that provides assistance to become enrolled in Medical Assistance through an expedited enrollment process.
- Affordable Care Act (ACA) Certified Application Counselor (CAC) - to help individuals understand, apply, and enroll for health coverage through the Health Insurance Marketplace.

**d) Individuals with Traumatic Brain Injury (TBI)**

Greene County Mental Health has identified TBI as an area that we need to focus on in 16-17. We began by offering a cross-training by the Brain Injury Association of PA in June of 2016. We intended to work further with The Brain Injury Association on 16-17. This goal will need to be pushed into the FY 17-18 due to the resignation of the Mental Health Director.

**e) Individuals with Criminal Justice/Juvenile Justice History**

We have developed a continuum of services for this population which includes:

Jail:

- Mental Health assessments
- Drug and Alcohol assessments.
- Psychiatric evaluation
- Expedited MA-Jail to treatment process
- Re-integration groups.

Community:

- Master Leasing Housing Program for Criminal Justice Clients
- Integrated Recovery Center – In lieu of a day reporting center, Greene County offers a ½ day reporting session at a local drug and alcohol and mental health provider for persons in the County and State Criminal Justice System. Weekly intervention sessions are held that include screenings for mental health and drug and alcohol counseling. Also presented are local resources and financial options.
- Screening by SPSHS for outpatient Mental Health and Drug and Alcohol
- Thinking For change evidence based intervention program

**f) Individuals Deaf or Hearing Impaired** – Greene County has developed relationships with individuals and providers to provide specific services to support the needs of our individuals with special needs such as deaf/hard of hearing and blind. Greene County is assuring all of the in-county providers are equipped with the procedures to address the needs of the deaf and hearing impaired.

**g) Individuals Experiencing Homelessness – Greene County Housing Program** has a coordinated assessment process to identify housing needs for homeless or persons at risk of being homeless. Once the Coordinated Assessment is completed, the PATH (Projects for Assistance in Transitioning from homelessness) Outreach Specialist who is funded through OMSHAS, help to expedite the referral process for the individual or family. She can offer them the appropriate services that they are eligible for depending on their individual circumstance. The process helps those who are in a housing crisis/homeless or near homeless to address to have a “one stop shop” so that they can know what they are eligible for and do not waste valuable effort and time with different providers and resources. The PATH Outreach Specialist is also trained to work with individuals experiencing homelessness that have behavioral health issues. This person helps to assure housing options are understood, but can refer the person to Mental Health Services, Drug and Alcohol Services, Insurance, getting them a copy of important papers such as a photo ID, Social Security card and connect them with SOAR, Career Link, for financial assistance or Engagement Specialist. A special fund for housing under the Children and Youth Needs Based Budget funding from Children, Youth, and Families can be used as short term help to ensure family stability. This fund can be used for utilizes, rent or housing expenses to make sure a family can be housed and stay/return as a family unit.

**h) Specialized Services for Older Adults**

- GCHSD began to provide Case Management and supportive services at our new tax credit Gateway Senior Housing Program in June 2016.
- Offer all levels of housing assistance and case management to older adults through the Greene County Housing Program.
- Active Memorandum of Understanding (MOU) with Area Agency on Aging (AAA) to assure cooperation and coordination in the referral and treatment for older adults with Mental Illness.
- Collaboration with Community Action Southwest (CASW) Senior Services Program by establishing an open line of communication where members of the Older Adult population identified who would benefit from our combined assistance and services. CASW Senior Staff also participate in Multiple Disciplinary Team meetings.
- Information and depression screenings at Senior Centers.
- Continued support of GreeneCares Program which provides specialized services for adults 55 and over. Currently outpatient services, Community Treatment Team and Crisis services are available. Services are integrated to provide a streamlined system of referral and care, minimizing

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barriers for older adults and their caregivers. Greene Cares program currently provides intervention with individuals trained in best serving the older adult population, within one of our senior housing developments (Bridge Street Commons) providing educational groups covering topics such as conflict resolution, medication safety, suicide and depression. Greene Cares Program also provides depression screenings at Bridge Street Commons and Senior Centers which serves older adults.

- Collaboration with Making a Great Impact Collectively (MAGIC) task team, Older Adult Alliance group to represent mental health focus for older adults. The County Mental Health Director attends these meetings regularly along with other Human Service staff to assure mental health issues are discussed in a holistic approach.
- Collaboration with Older Adult Protective Services Program to assure all mental health service program information available to best assist in the referral process.
- Offered Older Adult Signs of Suicide training for direct service staff of providers

**i) Specialized Services for Individuals that are Medically Fragile** – Greene County Mental Health Program works very closely with Blended Case Managers, Community Treatment Team, certified peers and other community programs in identifying individuals receiving mental health services that also have a medically fragile condition. Greene County Mental Health is building a strong collaboration with Washington Health System Greene (WHSG) to identify our medically fragile population suffering from co-occurring disorders such as mental health/physical health. The Mental Health program works directly with the mental health delegates located in the delegates located in the emergency department at Washington Health System Greene and Emergency Department (ED) staff to identify individuals presenting to the ED requiring both mental health and physical health services. GCHSD also works closely with the administration and staff of the Behavioral Health Unit (BHU) at WHSG to best assist our medically fragile patients upon admission through their stay and upon discharge. GCMHP employs a Hospital and Community Liaison that has daily contact with the BHU at WHSG which allows us to best serve our patients on the BHU through their stay and upon discharge.

**J) Specialized Services for Individuals with Limited English Proficiency**  
Greene County Mental Health Program has policies and procedures in place on taking reasonable steps to ensure that persons with Limited English Proficiency (LEP) have meaningful access and an equal opportunity to participate in our services, activities, programs and other benefits. The policy of the GCMHP is to ensure meaningful communication with LEP

patients/clients and their authorized representatives involving their medical conditions and treatment. The policy also provides for communication of information contained in vital documents, including but not limited to, waivers of rights, consent to treatment forms, financial and insurance benefit forms, etc. All interpreters, translators and other aids needed to comply with this policy shall be provided without cost to the person being served, and patients/clients and their families will be informed of the availability of such assistance free of charge. This policy can be accessed on the Greene County website.

Language assistance will be provided through use of competent bilingual staff, staff interpreters, contracts or formal arrangements with local organizations providing interpretation or translation services, or technology and telephonic interpretation services. GCMHP utilizes Waynesburg College Language Department, 51 W College St, Waynesburg, PA 15370 · (800) 225-7393 for the hours of 9-5pm. GCMHP will conduct a regular review of the language access needs of our patient population, as well as update and monitor the implementation of this policy and these procedures, as necessary.

**k) Specialized Services for Transition Aged Youth Including Adults to age 24 -**

- Greene County Human Services Department employs a Coordinator of Children's Services/Child and Adolescent Service System Program (CASSP) Coordinator/System of Care Coordinator.
- Strong County Collaboration with stakeholders within the Transition-age Youth system including Children and Youth Services Independent Living.
- Support the enhancement of H2O-Transition-age Youth Drop in Center, which provides a healthy place for youth to go that is safe and welcoming. Youth are provided with support and service linkage.
- Strong System of Care (SOC) Partnership.
  - County Youth Leadership Program.
  - Representation of a youth on the State Leadership Coalition.
  - Representative of youth on Value Behavioral Health (VBH) Transition-Age Advisory Group.
- Blended Case Manager specifically trained in working with Transition Age Youth.
- Developed a Gay/Straight Alliance (GSA) group for ages 18 to 29. Through the Greene County Youth and Community Advisory Group.
- Provides Family Group Decision Making (FGDM).

- Increased focus on Homeless Youth within the Greene County Housing Program (GCHP).
- Mental Health Contingency dollars utilized by Greene County Housing Program are available and utilized for Transition Age youth.
- Greene County Mental Health Program works collaboratively with the Greene County Housing Program to offer a continuum of services to Transition Age Youth. Referrals come from CYS Independent Living, all 5 school districts, and the CASSP Program.
- “Communities That Care” program provides alternative activities to Transition Age youth.
- High Fidelity Wrap Program