ICSP Resource A

Integrated Children's Services Plan Promising Practice Grant Outcome Measures

Tier One counties must identify two or more outcome measures including baseline data as part of their ICSP plan submission. Counties must identify the measures and baseline data within their plan submission, outcomes must have some connection to the project being proposed for funding. If funded, counties will then send their final outcome measures with their last expenditure report. If you are having difficulty with identifying outcomes or gathering baseline data please email Angie Logan at anglogan@state.pa.us

Measures for Common Intake Process

The following measures can be used to track the progress of a county in implementing a common intake process. These measures illustrate how counties are addressing children's needs by referring them for other needed services as appropriate.

- Percent/Number of Children that upon initial contact with one county system are appropriately referred to another county system.
- List point of entries within county prepared to handle a common intake process (i.e. regardless of the point of entry of a child/family, that county agency staff is able to assist the individual without forcing the child/family to make another appointment or arrangement to begin service needs).
- Percent/Number of county human service intake staff who are trained to complete a common intake process for children/families.

Measures for Common Assessments

The following measures can be used to track progress in implementing a common screening or assessment process to see how well the county is doing in identifying the needs of child/families that might draw on the resources/services of any of the other child serving systems in the county.

- Number of services children and families are screened for.
- Percent of Children/Families who come into contact with the county (or receive at least one service) who are appropriately assessed for other services.
- Percent of children assessed in need of another service and receive that service within 30 days.
- Percent of children entering the child welfare system who are assessed for behavioral health needs.
- Percent of children entering the juvenile justice system who are assessed for behavioral health needs.
- Percent/Number of staff trained to complete common assessments.

Measures for Single Case Management

The measures for single case management demonstrate how a county is consolidating case management; either through an identified single person responsible for the case and/or developing a single service plan that includes all of the child/family service needs.

- Percent of children/families who receive services from more than one service area who have a single case manager.
- Percent of children/families who receive services from more than one service area that have a single case plan.
- Percent of service plans that include all the child/families needs and includes input from all system professionals involved with the child/family.
- Number/Percent of county case managers trained (or available) to manage children/families involved with more than one county system.

Measures for Prevention

Counties that are embarking on prevention efforts may develop outcomes in coordination with the Children's Commission and the ICSP Management Team. If you are requesting funding for integrated prevention, please email Angie Logan anglogan@state.pa.us who can then set up a time to discuss developing outcomes tailored to what the counties are planning in regards to prevention activities.