**Department of Human Services**

**Children’s Health Insurance Program (CHIP)**

**Advisory Council Meeting Agenda**

October 6, 2021

Microsoft Teams Meeting

Phone: (267) 332-8737

Conference ID: 421 564 640

* **Welcome and Introductions Patricia M. Allan**
  + **New Council Members**
* **Keystone Scholars** **Anne DeCecco**
* **Pennie Presentation** **David Thomsen**
* **CHIP by the Numbers Richard Chesek**
  + **Enrollment Data**
  + **Application Processing Metrics Heather Williams**
  + **CHIP Call Center Metrics**
* **Quality Assurance Updates Virginia Perry**
  + **CMS External Quality Review Reports**
  + **Payment Error Rate Measurement (PERM)**

**Update**

* **Policy Update Diane Brannon-Nordtomme**
  + **New Staff Introduction**
  + **Public Health Emergency Update**
* **Marketing Update Tamara Cougle**
* **IT Transition Update** **Richard Chesek**
* **Closing and Wrap-Up Patricia M. Allan**
  + **Next Meeting – Proposed Dates**