

Bureau of Human Services Licensing
Assisted Living Residences Licensing Regional Offices

The contact information below pertains to assisted living residences only.

HEADQUARTERS OFFICE

The Headquarters office oversees all regional offices, as well as is responsible for all 67 counties in Pennsylvania.

Jacqueline Rowe, Director

Address: Health & Welfare Building, Room 631, 625 Forster Street, Harrisburg, PA 17120

Telephone Number: 717-783-3670

Fax Number: 717-783-5662

Email: ra-pwarlheadquarters@pa.gov

CENTRAL REGIONAL OFFICE

Counties Represented: Adams, Bedford, Blair, Cambria, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Juniata, Lancaster, Lebanon, Mifflin, Perry, Somerset, York

Neil Cody, Licensing Director

Gloria Emick, Licensing Administrator

Brett Swanger, Licensing Administrator

Address: Riverfront Office Complex, Fifth Floor, 1101 S. Front Street, Harrisburg, PA 17104

Telephone Number: 717-772-4673

Toll-Free Number: 1-800-882-1885

Fax Number: 717-783-3956

Email: ra-pwarlcentral@pa.gov

SOUTHEAST REGIONAL OFFICE

Counties Represented: Bucks, Chester, Delaware, Montgomery, Philadelphia

Sandi Wooters, Licensing Director

Patricia Adams, Licensing Administrator

Roslyn Brewer, Licensing Administrator

Address: 1001 Sterigere Street, Norristown State Hospital Building #2, Room 161, Norristown, PA 19401

Telephone Number: 610-270-1137

Toll-Free Number: 1-866-711-4115

Fax Number: 610-270-1147

Email: ra-pwarlsoutheast@pa.gov

WEST REGIONAL OFFICE

Counties Represented: Allegheny, Armstrong, Beaver, Butler, Clarion, Clearfield, Crawford, Elk, Erie, Fayette, Forest, Greene, Indiana, Jefferson, Lawrence, McKean, Mercer, Venango, Warren, Washington, Westmoreland

Susan Pollock, Licensing Director

Jon Kimberland, Licensing Administrator
Larry Mazza, Licensing Administrator
Brent Sutherland, Acting Licensing Administrator
Janine Wenzig, Licensing Administrator
Jason Williams, Licensing Administrator

Address: 11 Stanwix Street, Room 230, Pittsburgh, PA 15222
Telephone Number: 412-565-5614, 412-565-5616
Toll-Free Number: 1-888-464-6378, 1-888-322-3664
Fax Number: 412-565-2840, 412-565-5633
Email: ra-pwarlwest@pa.gov

NORTHEAST REGIONAL OFFICE

Counties Represented: Berks, Bradford, Cameron, Carbon, Centre, Clinton, Columbia, Lackawanna, Lehigh, Luzerne, Lycoming, Monroe, Montour, Northampton, Northumberland, Pike, Potter, Schuylkill, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne, Wyoming

Bob Bisignani, Licensing Director

Anne Graziano, Licensing Administrator
Michele Moskalczyk, Licensing Administrator

Address: 330 Scranton State Office Building, 100 Lackawanna Avenue, Scranton, PA 18503-1923
Telephone Number: 570-963-3209
Toll-Free Number: 1-800-833-5095
Fax Number: 570-963-3018
Email: ra-pwarlnortheast@pa.gov