

PARENT SURVEY REPORT PROGRAM YEAR 2006 - 2007	October				November				December				QTD				YTD				%	%	%
CCIS:	OUT		IN		OUT		IN		OUT		IN		OUT	0	IN	0	OUT	0	IN	0	IN	YES	NO
	YES		NO		YES		NO		YES		NO		YES		NO		YES		NO		#DIV/0!	#DIV/0!	#DIV/0!
1 Hours of access.													0		0		0		0			#DIV/0!	#DIV/0!
2 Courteous and professional.													0		0		0		0			#DIV/0!	#DIV/0!
3 Explained how to report changes.													0		0		0		0			#DIV/0!	#DIV/0!
4 Returned phone calls within two days.													0		0		0		0			#DIV/0!	#DIV/0!
5 Answers questions and helps parent.													0		0		0		0			#DIV/0!	#DIV/0!
6 Explained how to verify information.													0		0		0		0			#DIV/0!	#DIV/0!
7 Explained types of early education and school age services.													0		0		0		0			#DIV/0!	#DIV/0!
8 Explained how to find healthy safe place for child.													0		0		0		0			#DIV/0!	#DIV/0!
9 Explained importance of quality and school readiness.													0		0		0		0			#DIV/0!	#DIV/0!
10 Explained Keystone STARS quality rating system.													0		0		0		0			#DIV/0!	#DIV/0!
	January				February				March				QTD				YTD				%	%	%
	OUT		IN		OUT		IN		OUT		IN		OUT	0	IN	0	OUT	0	IN	0	IN	YES	NO
	YES		NO		YES		NO		YES		NO		YES		NO		YES		NO		#DIV/0!	#DIV/0!	#DIV/0!
1 Hours of access.													0		0		0		0			#DIV/0!	#DIV/0!
2 Courteous and professional.													0		0		0		0			#DIV/0!	#DIV/0!
3 Explained how to report changes.													0		0		0		0			#DIV/0!	#DIV/0!
4 Returned phone calls within two days.													0		0		0		0			#DIV/0!	#DIV/0!
5 Answers questions and helps parent.													0		0		0		0			#DIV/0!	#DIV/0!
6 Explained how to verify information.													0		0		0		0			#DIV/0!	#DIV/0!
7 Explained types of early education and school age services.													0		0		0		0			#DIV/0!	#DIV/0!
8 Explained how to find healthy safe place for child.													0		0		0		0			#DIV/0!	#DIV/0!
9 Explained importance of quality and school readiness.													0		0		0		0			#DIV/0!	#DIV/0!
10 Explained Keystone STARS quality rating system.													0		0		0		0			#DIV/0!	#DIV/0!
	April				May				June				QTD				YTD				%	%	%
	OUT		IN		OUT		IN		OUT		IN		OUT	0	IN	0	OUT	0	IN	0	IN	YES	NO
	YES		NO		YES		NO		YES		NO		YES		NO		YES		NO		#DIV/0!	#DIV/0!	#DIV/0!
1 Hours of access.													0		0		0		0			#DIV/0!	#DIV/0!
2 Courteous and professional.													0		0		0		0			#DIV/0!	#DIV/0!
3 Explained how to report changes.													0		0		0		0			#DIV/0!	#DIV/0!
4 Returned phone calls within two days.													0		0		0		0			#DIV/0!	#DIV/0!
5 Answers questions and helps parent.													0		0		0		0			#DIV/0!	#DIV/0!
6 Explained how to verify information.													0		0		0		0			#DIV/0!	#DIV/0!
7 Explained types of early education and school age services.													0		0		0		0			#DIV/0!	#DIV/0!
8 Explained how to find healthy safe place for child.													0		0		0		0			#DIV/0!	#DIV/0!
9 Explained importance of quality and school readiness.													0		0		0		0			#DIV/0!	#DIV/0!
10 Explained Keystone STARS quality rating system.													0		0		0		0			#DIV/0!	#DIV/0!

OBSOLETE