



PROVIDER QUICK TIPS

#151

Name Change for AmeriHealth Mercy Health Plan and Keystone Mercy Health Plan

Effective June 1, 2013, AmeriHealth Mercy Health Plan and Keystone Mercy Health Plan are changing their names. This change is a result of the change in ownership announced in August 2011, in which Blue Cross Blue Shield of Michigan joined Independence Blue Cross as co-owner of the AmeriHealth Mercy Family of Companies.

Keystone Mercy Health Plan will officially change to **Keystone First**. The new website address for Keystone First will be www.keystonefirstpa.com. Until this site is ready, you can keep up to date on what is happening with the name change at www.keystonemercy.com. Keystone First members will continue to use the current member services phone number of 1-800-521-6860. AmeriHealth Mercy Health Plan will officially change to **AmeriHealth Caritas Pennsylvania**. The new website address for AmeriHealth Caritas Pennsylvania will be www.amerihealthcaritaspa.com. Until the new site is ready, you can keep up to date on what is happening with the name change at www.amerihealthmercyhp.com. AmeriHealth Caritas Pennsylvania members will continue to use the current Member Services phone number of 1-888-991-7200. The benefits and services members currently receive will not change because the name is changing and members will not need to pick a new PCP. Their PCPs will stay the same. New ID cards will be issued. The member ID number will not change, just the health plan name and the look of the card. If you are an AmeriHealth Mercy Health Plan or Keystone Mercy Health Plan participating provider and have any questions about this change, you can contact Provider Services at 1-800-521-6007

Please note: AmeriHealth Northeast (plan code 41) will **not** be changing its name. AmeriHealth Caritas Pennsylvania will be the plan name for the New West (plan code 37) and Lehigh Capital (plan code 57) zones. AmeriHealth Northeast is a separate plan for the New East zone.

Check the department's website often at: www.dhs.pa.gov
Thank you for your service to our Medical Assistance recipients.
We value your participation.

