



# PROVIDER QUICK TIPS

#126

## HealthChoices is Expanding to Your County in 2012

HealthChoices Physical Health is the program through which the Commonwealth uses Physical Health Managed Care Organizations (PH-MCOs) to deliver and coordinate physical health services for most consumers eligible for Medical Assistance (MA).

**On July 1, 2012**, seven of the 42 counties where HealthChoices Physical Health does not currently operate will be incorporated into existing HealthChoices zones: **Bedford, Blair, Cambria and Somerset** counties will join the existing HealthChoices Southwest Zone; **and Franklin, Fulton and Huntingdon** counties will join the existing HealthChoices Lehigh-Capital Zone. The ACCESS Plus Enhanced Primary Care Case Management program will end in these seven counties on June 30, 2012. When consumers do not choose an MCO during open enrollment, they will be auto assigned to an MCO.

### Why is It Expanding?

*HealthChoices PH-MCOs have a nationally recognized track record of success in improving:*

- Access to Care - Access to primary and specialty care providers and facilities
- Better Health - Service quality and health outcomes
- Care Coordination - Integrated provider networks

### What Does This Mean for MA Providers?

*To serve MA consumers eligible for HealthChoices Physical Health Managed Care or currently enrolled in the ACCESS Plus Program, providers will need to join the network(s) of the HealthChoices PH-MCOs.*

Call the Corresponding Provider Services Department(s) Below to Join			
HealthChoices Lehigh-Capital Zone PH-MCOs		HealthChoices Southwest Zone PH-MCOs	
Aetna Better Health <a href="http://www.aetnabetterhealth.com/">http://www.aetnabetterhealth.com/</a>	866-638-1232		
AmeriHealth Mercy Health Plan <a href="http://www.amerihealthmercy.com/">http://www.amerihealthmercy.com/</a>	800-521-6007	Coventry Cares <a href="http://www.mycoventrycares.com/">http://www.mycoventrycares.com/</a>	866-903-0748
Gateway Health Plan <a href="http://www.gatewayhealthplan.com/">http://www.gatewayhealthplan.com/</a>	800-392-1145	Gateway Health Plan <a href="http://www.gatewayhealthplan.com/">http://www.gatewayhealthplan.com/</a>	800-392-1145
United Healthcare Community Plan of PA, <a href="http://www.uhc.com/">http://www.uhc.com/</a>	800-414-5349	United Healthcare Community Plan of PA, <a href="http://www.uhc.com/">http://www.uhc.com/</a>	800-414-5349
UPMC for You <a href="http://www.upmchealthplan.com/">http://www.upmchealthplan.com/</a>	866-918-1595	UPMC for You <a href="http://www.upmchealthplan.com/">http://www.upmchealthplan.com/</a>	866-918-1595
To Enroll as an MA Provider Call the Department's Provider Enrollment Number			
Provides assistance regarding MA enrollment processes, MA enrollment file maintenance and General MA enrollment questions		1-800-537-8862 Hours of operation: Monday – Friday, 8 AM-4:30 PM	

Thank you for your service to our Medical Assistance recipients.  
The department values your participation.  
Check the department's website often at: [www.dpw.state.pa.us](http://www.dpw.state.pa.us).



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