

PARENT SURVEY MONTHLY TALLY SHEET

CCIS: _____ MONTH / YEAR: _____	DISTRIBUTED (OUT):	TOTAL	RETURNED (IN):	TOTAL
	YES	TOTAL	NO	TOTAL
1. The CCIS is required to be open Monday through Friday from 8:30 AM to 5:00 PM. <i>Are your needs met by these hours and/or any extended hours of service offered by the CCIS?</i>				
2. The CCIS staff is polite, courteous and respectful.				
3. The CCIS staff explained what changes in my information must be reported and when I need to call the CCIS to report these changes in my circumstances.				
4. The CCIS staff returns my phone calls within 2 work days.				
5. The CCIS staff answers my questions clearly and helps me solve problems.				
6. The CCIS staff clearly explained the many ways to verify information and document eligibility for subsidized child care services.				
7. The CCIS staff explained the types of early education and school age services in my community and I understand the choices available to my child.				
8. The CCIS staff talked to me about finding a healthy and safe place to leave my children while I work.				
9. The CCIS staff explained to me how quality child care can help my child get ready for school.				
10. The CCIS gave me information about the Keystone STARS quality rating system.				

OBSOLETE