Pennsylvania Individualized Assessments (PIA) Update

MEDICAL ASSISTANCE ADVISORY COMMITTEE
Long-Term Services and Supports Subcommittee

February 13, 2018
Agenda

- Pennsylvania Individualized Assessments (PIA) overview
- Workflows
- Functional Eligibility Determination (FED) overview and demo
- Medical Director Reviews
- interRAI Home Care (HC™) assessments
- Data interfaces to PIA
- Reports
Pennsylvania Individualized Assessments Goals

**Supporting Goals**

- Enhance access to and improve coordination of medical care
- Create a person-driven, long-term support system in which people have choice, control, and access to a full array of quality services that provide independence, health, and quality of life

**Pennsylvania Individualized Assessments (PIA)**

- Functional Eligibility Determination (FED)
- interRAI HC™ Needs Assessment Instrument
Business Partner Administration

- PA Department of Human Services
- Independent Enrollment Broker (IEB)
  - Maximus
- Area Agencies on Aging (AAA)
- Managed Care Organizations (MCOs)
  - AmeriHealth
  - Pennsylvania Health and Wellness (PHW) / Centene
  - University of Pittsburgh Medical Center (UPMC)
- FEi Systems
Pennsylvania Individualized Assessments Workflow

IEB (Maximus)

Pennsylvania Individualized Assessments (PIA)

Applicant and Enrollment Updates

Functional Eligibility Determinations

Used by AAAs to do FED assessments

interRAI HC Data and Results

UPMC

AmeriHealth Caritas

PA Health and Wellness

11/28/2017
Purpose: CHC Clinical Eligibility Determination

- Successor to current LCD used in PA today
- FED instrument developed by Dr. Steven Albert from U Pitt
- Comprised of a subset of questions from the interRAI HC™ instrument
- Must be administered within 15 days of CHC benefits application
- Administered to applicants by AAA assessors to determine:
  - NFI – Nursing Facility Ineligible
  - NFCE – Nursing Facility Clinically Eligible
Workflow – FED Assessment

IEB

Create Profile, Request Asmnt. → AAA Sup. (Alert) → Assign Assessor (Alert) → Conduct FED

AAA

Create Profile, Request Asmnt. → Assign Assessor → Conduct FED

*May or may not send to IEB
Workflow – FED Assessment Demo

IEB

Create Profile, Request Asmmt. → AAA Sup. (Alert) → Assign Assessor (Alert) → Conduct FED

11/28/2017
Nursing Facility Clinically Eligible (NFCE)
- IEB continues CHC eligibility using FED determination as one part of the eligibility criteria
- IEB provides critical profile and enrollment updates to PIA throughout the eligibility determination process

Nursing Facility Ineligible (NFI)
- Applicant may be eligible for other types of county or state Aging assistance programs
- FED results sent to IEB for non-CHC benefits consideration
  - Potential Medical Director review
Workflow – DHS Medical Director Review & Demo

IEB

AAA Conduct FED

IEB Is Medical Director Review needed?

Yes

Medical Director Decision

IEB Request interRAI

AAA

AAA Conduct FED

View FED Results

(Can see if FED sent for Medical Director Review & Results)
Managed Care Organization (MCO) Processing

Post-FED Determination

- For CHC applicants determined to be NFCE
  - IEB continues CHC eligibility determination
  - IEB provides critical profile and enrollment updates to PIA throughout the eligibility process

- Upon CHC benefits approval
  - IEB contacts enrollee to determine choice of MCO
  - IEB updates PIA with enrollee’s MCO choice and MA number
MCO interRAI Home Care Assessment

Purpose: **Needs assessment** post-eligibility determination to inform and guide subsequent care and service planning

Process:
- Assessment required to be completed within 5 business days of MCO assignment
- Selected MCO’s assessor schedules appointment with enrollee
  - Administers interRAI HC™ assessment using the MCO’s application
  - Receives determination of care needs
  - Develops service plan for enrollee
- interRAI HC™ assessment data flows back into PIA that night for long-term storage
- Data interfaces exist between MCO systems and PIA
- interRAI HC™ assessment data and results sent nightly from MCO systems to PIA
- PIA sends FED and interRAI HC™ assessment data and results to DHS data warehouse weekly
- FEi required by license to send anonymized interRAI HC™ data to University of Michigan on a yearly basis
MCO Access to PIA

- MCO staff can be granted login access to PIA to
  - Review enrollee information
  - Run reports

- Reports Demo
interRAI HC™ Best Practices

- **Assessment frequency:**
  - Initially upon program enrollment
  - Annually to re-assess care needs
  - On-demand assessments when a change in condition detected

- **Used over time,** interRAI HC™ provides indications of the enrollee’s response to care or services
Questions?