

## Glossary / Acronym Guide

We know all of the acronyms and terminology can be confusing, so please keep this handy cheat sheet nearby for reference if needed.

**AAA** – Area Agency on Aging. They are county agencies that provide and/or coordinate services to help older adults.

**Applicants** – Individuals who are applying for or re-applying for Medicaid, long-term services and supports, and any other benefits DHS offers.

**CED** – Clinical Eligibility Determination. The questions asked to determine if an individual is nursing facility clinically eligible.

**CHC-MCO** – Community HealthChoices managed care organization. These are the health insurance plans that will be responsible for the physical health care and LTSS of their enrolled participants.

**DHS** – the state Department of Human Services (formerly called the Department of Public Welfare).

**Dual Eligible** – An individual who receives both Medicare and Medicaid. In CHC, that includes individuals with Medicare Part A and/or Part B and Part D.

**HCBS** – Home- and community-based services (also called Waiver services). Supports and services beyond those covered by Medicaid to enable an individual to remain in a community setting rather than be admitted to a long-term care facility such as a nursing home.

**IEB** – Independent Enrollment Broker – An agency hired by the state to help people with the eligibility and enrollment process for CHC, HCBS, and nursing homes.

**LIFE Program** - Living Independence for the Elderly. An option, different than HCBS, that allows people 55 and older to live independently while receiving services and supports that meet the health and personal needs of the individual. LIFE is a managed care program that provides a comprehensive all-inclusive package of medical and supportive services.

**LTSS** – Long-term services and supports. Services and supports to assist individuals to perform routine daily activities such as bathing, dressing, preparing meals and taking medications.

**Medicare** - a federal health insurance program for seniors 65 and older and adults with disabilities who also receive Social Security Disability Insurance benefits.

**NFCE** - Nursing Facility Clinically Eligible – An individual meets the criteria to receive services through a nursing facility.

**NFI** - Nursing Facility Ineligible – An individual does not meet the criteria to receive services through a nursing facility.

**OLTL** – Office of Long-Term Living. The office within the Department of Human Services that administers programs for individuals with physical disabilities and older Pennsylvanians and is responsible for oversight of the CHC program.

**Participants** – Those found eligible for the services/benefits for which they have applied.

**SC** – Service Coordinator - A qualified professional who is the CHC–MCO's designated point of contact for each participant's person-centered service plan and coordination of services.

**Waiver** – The way in which the federal government waives federal rules for states to provide services to people who would otherwise be in an institution or nursing home to receive long-term care in the community.