



# PROVIDER QUICK TIPS

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## PAYMENT ERROR RATE MEASUREMENT (PERM) INITIATIVE FOR FFY 2015

It is essential that providers routinely update their contact information in PROMISe™. The Department of Human Services (the department's) Medical Assistance (MA) program is part of the Centers for Medicare and Medicaid (CMS) 2015 PERM Initiative. The initiative will be conducted during the 2015 Federal fiscal year (FFY) and encompasses provider claims that were paid or denied from October 1, 2014 through September 30, 2015.

If your service claim(s) are selected for review, the CMS contractor staff from A+ Government Solutions will be contacting you, the provider, using your contact information in PROMISe™ in order to obtain copies of medical records and supporting documentation for the selected claim review. To avoid the potential for medical record errors in the 2015 PERM Initiative and subsequent claim adjustments, please take time now to update your provider information in PROMISe™, including address(es) and telephone number(s).

- **To change a service location address if the provider has moved or for information about changing provider legal entity and service location(s), please click on the following link:**

[www.dhs.state.pa.us/provider/promise/enrollmentinformation/index.htm](http://www.dhs.state.pa.us/provider/promise/enrollmentinformation/index.htm)

Provider mail-to, pay-to, and home office information can be updated through the department's PROMISe™ internet ePEAP. An instruction guide can be found at the following link:

<http://www.promise.dhs.state.pa.us>

Providers can anticipate receiving medical record requests from A+ Government Solutions in June or July of 2015.

### PROVIDER EDUCATION SESSIONS

The department's MA program is part of the Centers for Medicare and Medicaid (CMS) 2015 Payment Error Rate Measurement (PERM) Initiative. CMS will be conducting Provider Education Webinar/conference calls for the 2015 Federal fiscal year (FFY) PERM Initiative on June 17, 2015; June 24, 2015; July 15, 2015; and July 22, 2015. All sessions will take place from 3:00 p.m. to 4:00 p.m. ET. These educational opportunities are intended to provide an overview of the PERM program and the responsibilities of the providers during a PERM review. The invitation for the webinar/call dates will be posted on the CMS website at the following link, under the Provider link from the menu on the left side of the page. The 2015 Invitation is posted and includes the access information.

<http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicaid-and-CHIP-Compliance/PERM/index.html?redirect=/PERM>





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A link to PERM information will be available in the near future on the DHS website at the following link:

<http://www.dhs.state.pa.us/>

To access this link, open up the Provider Tab at the top of the page. Located in the bottom right-hand corner of the page under the Topics Related to Provider is the PERM link which will contain PERM information for the provider. Additionally, the CMS website at the following link is a resource for providers to obtain additional information on the PERM initiative.

<http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicaid-and-CHIP-Compliance/PERM/index.html?redirect=/PERM>

Thank you for your service to our MA recipients.  
We value your participation.  
Check the department's website often at: [www.dhs.state.pa.us](http://www.dhs.state.pa.us)

