

Mail Date: 04/27/2015

John Smith  
987 Main St  
Anytown, PA 12345



**pennsylvania**

DEPARTMENT OF PUBLIC WELFARE

OFFICE OF INCOME MAINTENANCE

Record ID: 44/0000000 Telephone: 1-800-382-5253

Notice ID: 9000000000

**COMPASS:** The fast and easy way to apply for benefits

[www.compass.state.pa.us](http://www.compass.state.pa.us)

***Pennsylvania receives information from other state and federal agencies to verify the information you give them. If you misrepresent, hide, or withhold facts which may affect your eligibility for benefits, you may be required to repay your benefits, and you may be prosecuted and disqualified from receiving certain future benefits.***

Dear Mr. Smith,

You now qualify for Medical Assistance through the HealthChoices managed care program. The Commonwealth of Pennsylvania is expanding the Medical Assistance program and ending the *Healthy PA* Private Coverage Option. You will receive the new Adult benefit package.

<b>Which benefit?</b>	<b>This is a summary of your benefits.</b> You can find more information inside this letter.
 Medical Assistance	One or more members of your household qualify for health care coverage under Medical Assistance starting April 27, 2015.
 <i>Healthy PA</i> Private Coverage Option	One or more members of your household are being moved to Medical Assistance because the <i>Healthy PA</i> Private Coverage Option program is ending. See later in this notice for important details about your health care coverage, including important dates.  If you do not agree with this decision, fill out the enclosed Fair Hearing form, then mail it or give it to your caseworker by May 27, 2015.

**This change does not apply to children under age 21. This change has no effect on other benefits your household may be receiving, such as SNAP, LIHEAP or TANF cash benefits.**

**If you have a disability and need this letter in large print or another format, please call our helpline at 1-800-692-7462. TDD Services are available at 1-800-451-5886.**

**If you do not agree with our decision, you have the right to a Fair Hearing. To learn more about Fair Hearings, read Your Right to Appeal and to a Fair Hearing.**

**Do you need legal help?** You can get free legal help by visiting:

MIDPENN LEGAL SERVICES at 3 WEST MONUMENT STREET, SUITE 203, LEWISTOWN, PA 17044  
or by calling (800) 326-9177.



## Your Medical Assistance Benefits



### Who qualifies?

Who qualifies?	When?	Which package?	ACCESS Number
JOHN	April 27, 2015	Adult	1234567890

**JOHN:** (Starting April 27, 2015) You continue to qualify for health care coverage. You will receive the Adult benefit package because you are age 21 or older. For a complete list of services offered in this benefit package, see the "Welcome to Medical Assistance" for adults page that came with this letter.

Starting June 1, 2015, you will be enrolled in a HealthChoices health plan. You will soon receive information about HealthChoices health plans. You should choose a health plan to join. If you do not choose a health plan, you will be assigned to one. To enroll or get more information, go to [enrollnow.net](http://enrollnow.net) or call 1-800-440-3989.

Until June 1, you should use both your *Healthy PA* Private Coverage Option health plan card and your ACCESS card (or ACCESS number shown above) when you get health care services.

Your *Healthy PA* Private Coverage Option health plan will continue to be your primary insurance until May 31, 2015.

If you do not have an ACCESS card, call the Statewide Customer Service Center at 1-877-395-8930, if you live in Philadelphia, call 215- 560-7226. Or you can contact your local County Assistance Office.

This is the law we used to make this decision: 42 U.S.C. § 1396a(a)(10)(A)(i)(VIII); 42 CFR § 435.119; 62 P.S. §§ 201(2), 403(b); 55 PA Code § 141.71, 1101.31.



## Your Healthy PA Private Coverage Option Benefits



### Who no longer qualifies?

Who?	When?
JOHN	Starting June 1, 2015

**JOHN:** (Starting June 1, 2015) Your coverage under the *Healthy PA* Private Coverage Option will end because the program is ending. You will still have health care coverage. Based on the information in your record, you qualify for Medical Assistance. See the section labeled "Who qualifies?"

This is the law we used to make this decision: 42 U.S.C. § 1396a(a)(10)(A)(i)(VIII); 42 CFR 435.119; 62 P.S. §§ 201(2), 403(b); 55 PA Code § 141.71, 1101.31.

# Welcome to Medical Assistance

## Here are some helpful tips on using Medical Assistance:

- Be sure to carry your ACCESS card with you at all times. When you go to get health care services, please show all of your insurance cards, including your ACCESS card.
- If you need a new ACCESS card, call: 1-877-395-8930. If you live in Philadelphia, call: 1-215-560-7226.
- If you are enrolled in a HealthChoices Managed Care Organization (MCO) please check with your MCO. The MCO may provide more services than those required by the Medical Assistance program.

## You may get these services (with no limits, unless one is listed):

- Primary Care Provider
- Certified Registered Nurse Practitioner
- Independent Clinic
- Podiatrist Services
- Chiropractic Services
- Laboratory
- Radiology (Examples: X-rays, MRIs, CTs)
- Outpatient Hospital Short Procedure Unit
- Non-Emergency Transport (Only to and from MA covered services)
- Renal Dialysis\*\*
- Inpatient Acute, Rehab or Psychiatric Hospital
- Maternity – Physician, Certified Nurse, Midwives, Birth Centers
- Mobile Mental Health Treatment
- Methadone Maintenance
- Psychiatric Partial Hospital
- Targeted Case Management – Behavioral Health Only (Limited to individuals with SMI only)
- Prescription Drugs
- ICF/ID and ICF/ORC (Requires an institutional level of care)
- Eyeglass Lenses (Limited to individuals with aphakia; 4 lenses per calendar year)
- Contact Lenses (Limited to individuals with aphakia; 4 lenses per calendar year)
- Durable Medical Equipment
- Therapy (Physical, Occupational, Speech)- Habilitative and Rehabilitative (Only when provided by a hospital, outpatient clinic, or home health provider)
- Physician Office
- Federally Qualified Health Center/Rural Health Clinic (No limits except for Dental Care Services as described below)
- Outpatient Hospital Clinic
- Hospice Care (Respite care may not exceed 5 total days in a 60-day certification period.)
- Optometrist Services (2 visits/exams per calendar year)
- Dental Care Services\*
- Outpatient Ambulatory Surgical Center
- Family Planning Clinic
- Emergency Room/Ambulance
- Inpatient Drug & Alcohol
- Outpatient Psychiatric Clinic
- Skilled Nursing Facility
- Outpatient Drug & Alcohol
- Clozapine
- Peer Support
- Targeted Case Management – other than Behavioral Health (Limited to individuals identified in the target group)
- Nutritional Supplements
- Home Health Care (Unlimited for first 28 days; limited to 15 days every month after the first 28 days)
- Eyeglass Frames (Limited to individuals with aphakia; 2 frames per calendar year)
- Medical Supplies
- Crisis Services
- Tobacco Cessation\*\*\*
- Prosthetics and Orthotics (Orthopedic shoes and hearing aids are not covered; Coverage for low vision aids is limited to 1 per 2 calendar years; Coverage for eye ocular is limited to 1 per calendar year)

\*Key Dental Limitations include: Dentures (1 per lifetime), Exams/prophylaxis (1 per 180 days), Crowns, Periodontics and Endodontics (only via approved benefit limit exception).

\*\*Initial training for home dialysis is limited to 24 sessions per patient per calendar year. Backup visits to the facility limited to no more than 75 per calendar year.

\*\*\*Tobacco cessation is one of the preventative services recommended by the US Preventative Services Task Force. For a full listing of preventative services, contact your MCO. Limited to 70 visits per calendar year.

If you are enrolled in a HealthChoices MCO, please check with your MCO regarding benefit limits. If you need services that exceed the limit, you or your doctor may request a benefit limit exception. If you are not enrolled in an MCO and have questions about these limits, please talk with your health care provider or call 1-800-537-8862, press Option #2, then Option #3.



**The Department of Human Services (DHS) is expanding its Medicaid program. Your health care coverage will now be provided through Medicaid, also called Medical Assistance.**

**What is changing?**

The Private Coverage Option (PCO) will be ending. This is part of Pennsylvania's Medicaid expansion. Everyone in the PCO will be moving to Medical Assistance (MA) but people will move at different times. You will now get the new Adult benefit package and use the HealthChoices managed care plans.

**Who will change plans?**

The people listed on the notice are moving to MA now. Anyone in the PCO but not listed on this notice will move to MA later this year.

**When will this start?**

Your coverage under MA will start April 27. From April 27 until June 1, use your PCO card to get most of your medical care. Beginning April 27, use your ACCESS card to get dental care and non-emergency medical transportation ([matp.pa.gov](http://matp.pa.gov)).

You will receive a letter from PA Enrollment Services that will tell you when you can start using your HealthChoices plan. You will also get a card and letter from your new HealthChoices plan. You will use your HealthChoices plan for all of your medical and dental care. Continue to use your ACCESS card for medical transportation.

**What if I don't have an ACCESS card?**

If you don't have an ACCESS card, use the ACCESS number on your notice. If you lost your card, ask us for a new one.

**What do I need to do?**

The people listed on this notice should choose a HealthChoices plan. You will get a packet of information about the managed care plans and how to choose one. If you do not choose a plan, DHS will choose one for you. To choose a plan or to learn more, visit [www.enrollnow.net](http://www.enrollnow.net) or call 1-800-440-3989.

**To learn more about the Medicaid expansion, visit  
[www.HealthChoicesPA.com](http://www.HealthChoicesPA.com)**



**El Departamento de Servicios Humanos (DHS) está expandiendo su programa de Medicaid. Ahora se le brindará cobertura de atención médica por medio de Medicaid, también llamada Asistencia Médica.**

### **¿Qué está cambiando?**

La Opción de Cobertura Privada (PCO por sus siglas en inglés) está finalizando. Esto forma parte de la expansión de Medicaid en Pennsylvania. Todas las personas que estén en PCO se trasladarán a Asistencia Médica (MA, por sus siglas en inglés) pero lo harán en fechas diferentes. Ahora usted recibirá el nuevo paquete de beneficios para adultos y usará los planes de atención médica administrados por HealthChoices.

### **¿Quién cambiará de plan?**

Las personas que están enumeradas en el aviso se pasarán a MA ahora. Todas las personas que estén en PCO pero que no estén enumeradas en este aviso se pasarán a MA más adelante en este año.

### **¿Cuándo comenzará?**

Su cobertura bajo MA comenzará el 27 de abril. Desde el 27 de abril hasta el 1 de junio, use su tarjeta PCO para recibir la mayoría de su atención médica. A partir del 27 de Abril, use su tarjeta ACCESS para recibir atención dental y transporte médico no urgente ([matp.pa.gov](http://matp.pa.gov)).

Recibirá una carta de los Servicios de Inscripción de PA que le indicará cuándo puede comenzar a usar su plan HealthChoices. También recibirá una tarjeta y una carta de su nuevo plan HealthChoices. Usará su plan HealthChoices para toda su atención médica y dental. Seguirá usando su tarjeta ACCESS para el transporte médico.

### **¿Qué sucede si no tengo la tarjeta ACCESS?**

Si no tiene la tarjeta ACCESS, use el número ACCESS que está en su aviso. Si perdió su tarjeta, solicite una nueva.

### **¿Qué tengo que hacer?**

Las personas que están enumeradas en el aviso deben escoger un plan HealthChoices. Usted recibirá un paquete con información sobre los planes de atención médica administrada y sobre cómo usarlos. Si no elige un plan, DHS le asignará uno. Para elegir un plan u obtener más información, visite [www.enrollnow.net](http://www.enrollnow.net) o llame al 1-800-440-3989.

**Para obtener más información sobre la expansión de Medicaid,  
visite [www.HealthChoicesPA.com](http://www.HealthChoicesPA.com).**