



## HealthChoices Expansion Notice Summary: Physical and Behavioral Health – Managed Care Organization

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### Why are you receiving this notice?

This notice was sent from the physical and behavioral health managed care organization (MCO) to inform:

1. Adults age 21 and older who receive Medical Assistance (MA) under the Interim Healthy and Healthy Plus benefit plans that they will move to the new Adult benefit package.
2. Individuals of the benefits they will receive under the Adult benefit package.
3. Individuals they will continue to receive coverage through an MCO.
4. There is no change made to children's health care coverage.

### What you need to do?

Individuals being transitioned to the Adult benefit package **do not need to take any action**. They will be automatically enrolled in the Adult benefit package.

### Potential Questions:

#### **Will I be issued a new medical insurance or ACCESS card?**

No, continue to use your current insurance card and ACCESS card. If you do not currently have an ACCESS card, you can:

- Call the Statewide Customer Service Center at 1-877-395-8930 (if you live in Philadelphia call 215- 560-7226).
- Contact your local County Assistance Office.

#### **What specific health services are covered?**

Refer to the page entitled "Welcome to Medical Assistance" for adults that was sent with the notice.

#### **Will I be able to keep my current doctors?**

Yes, you will be able to keep the same doctor you have now.

#### **Will I have to pay anything/more?**

There are no changes to cost sharing.

#### **I want to appeal. How can I do that?**

Information on how to appeal is attached to the notice.