Q/A - Regulatory Clarifications – November 2014
The clarifications and interpretations below will remain on the Department’s web site until the information is included in the next updated Regulatory Compliance Guide (RCG).

Regulation: § 2600.25(h) – Resident-Home Contract

Question: Is an operator permitted to “close” a personal care home for the holidays if the operator goes on vacation?

ANSWER: No. The regulation states that the service needs addressed in the resident’s support plan shall be available to the resident every day of the year. Therefore, a personal care home may not “close” for a holiday and must provide for the service needs to residents in accordance with their respective support plans.