

# ICD-10 Provider Readiness Survey Results

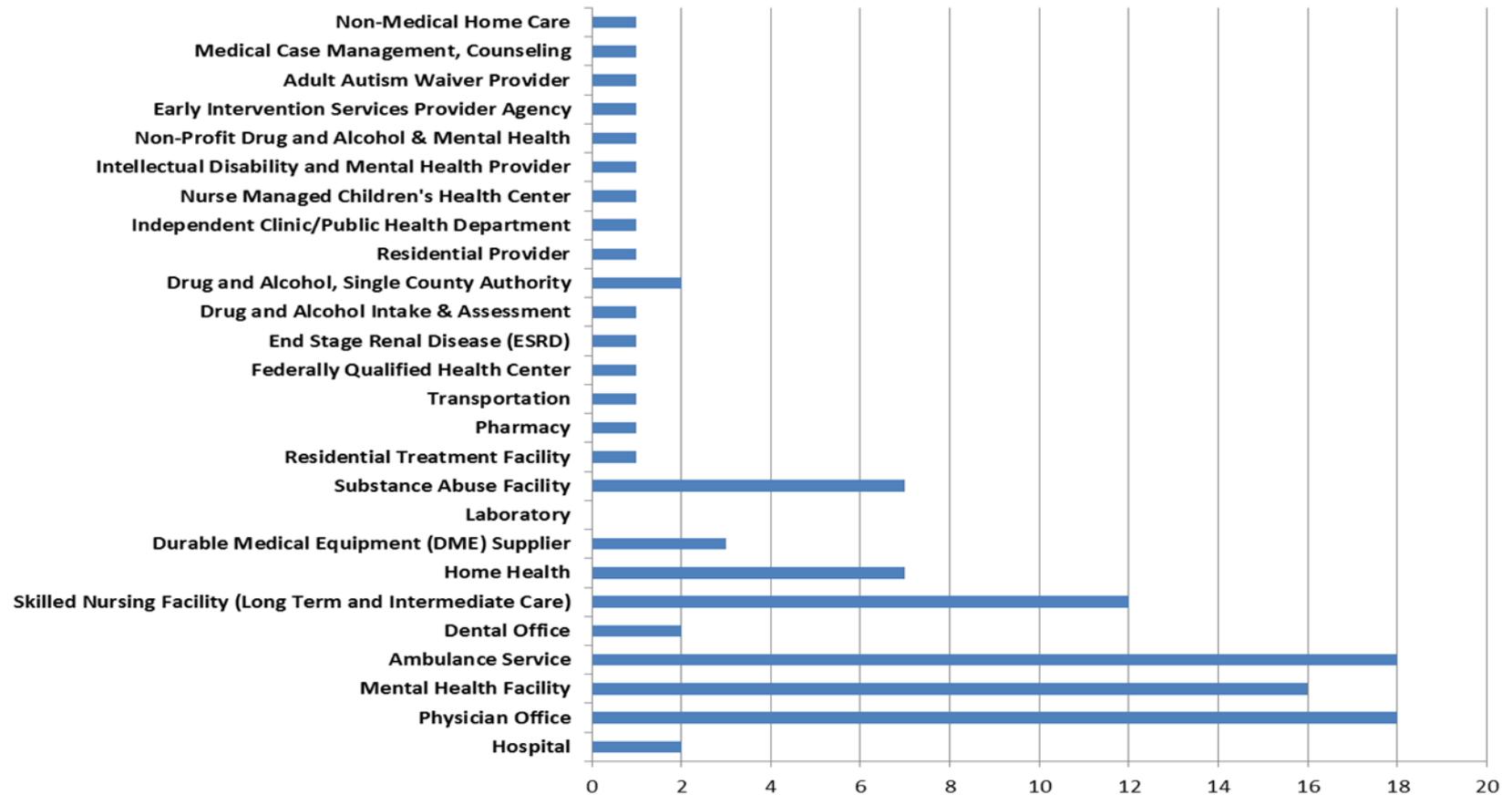
Pennsylvania Department of Public Welfare  
Office of Medical Assistance Programs

- The ICD-10 Readiness Survey was created to gather information from the provider community regarding their ICD-10 implementation efforts
- The Provider Readiness Survey was issued and completed prior to the announcement of the delay of ICD-10 implementation.
- Additional surveys related to the ICD-10 initiative will be issued on a quarterly basis, once a definitive implementation date is set by CMS.

- An online survey was conducted using the Survey Monkey application.
- The survey was announced on DPW's ICD-10 information page.
- The survey was open to all Pennsylvania Medicaid providers and was voluntary.
- A total of 100 providers responded to the survey.

# Provider Types

## Number of Respondents by Provider Type



- Respondents were asked questions regarding ICD-10 readiness. Questions focused around the following:
  - Use of ICD Diagnosis and/or Surgical Procedure codes
  - Resources used to select ICD Diagnosis and/or Surgical codes
  - ICD-10 Planning Progress
  - ICD-10 Training Plans
  - Contingency Planning

## Does your organization currently use ICD Diagnosis and/or Surgical Procedure Codes?

Yes: ICD Diagnosis Codes Only	79%
Yes: ICD Surgical Procedure Codes Only	1%
Yes: Both ICD Diagnosis and Procedure Codes	10%
No	7%
Do Not Know	1%
Other – ICD and DSM	1%
Other – DSM 5	1%
Other – ICD codes only from referring agency	1%
Other – For billing only use one code: 299.80	1%

## When selecting ICD Diagnosis and/or Surgical Procedure Codes, which resources do you currently use?

Vendor Software	27%
Coding Books	35%
On-line Resources	27%
Other – HCSIS Database	1%
Other - Novitas LCD	4%
Other - DSM	1%
Other - Care Manager Care Plan List	1%
Other - Provided by Coordinator of Services	1%
Other - Supplied by Referring Agency	1%
Other - In-house Software	1%
Other - Codes Provided by Previous Provider	1%

## How complete is your planning for ICD-10 implementation?

0 – 25%	31%
25 – 50%	13%
50 – 75%	17%
75 – 100%	11%
Completed	4%
Not yet started	7%
Unknown at this time	14%
Other – Software vendor will be ready closer to 10/2014	1%
Other - Plan on using Novitas approved code list for ICD-10	1%
Other - Waiting for software update	1%
Other - Awaiting direction from Novitas in an LCD	1%

## If your organization does not have a plan, when do you anticipate starting ICD-10 planning?

Q1 2014 (January – March)	6%
Q2 2014 (April – June)	47%
Later than June 2014	33%
Other – Currently looking into other EMR Programs	2%
Other - Plan already in place	3%
Other – Use of diagnostic codes is promulgated from HCSIS	2%
Other – Not sure it affects us	2%
Other – Whenever ICD-10 will be applicable to ambulance billing	2%
Other – Awaiting direction from CARE & CAID on how it applies to Ambulance	2%
Other – Already started	2%
Other - Unknown	2%

## Have you developed an ICD-10 training plan for your organization?

Yes	39%
No	48%
Unknown	7%
Other – Preliminary plan, waiting for further education from payers on their readiness	1%
Other – Testing with Clearinghouse/Conferences/Webinars	1%
Other – Minimally through Ambulance Assoc of Pennsylvania	1%
Other – In Process	1%
Other – Managing Company is providing training	1%
Other – There is only 1 coder. Training for nursing and physicians to be more specific	1%

## When do you anticipate starting your organization's education on ICD-10?

Already started	30%
Q1 2014 (January – March)	1%
Q2 2014 (April – June)	31%
Q3 2014 (July – September)	22%
We do not anticipate providing education on ICD-10	13%
Other – We only have 1 coder and biller	1%
Other – Area Agency on Aging will provide codes as needed	1%
Other – Through Ambulance Assoc of Penna	1%
Other – Billing Manager currently receiving training through AAPC	1%

## Have you received information from any of your clearinghouses, billing vendors or software vendors on their ICD-10 plans?

Yes	43%
No	29%
Some yes and some no	21%
Other – We do billing through PA DPW PROMISe™ website	3%
Other – Unknown	2%
Other – N/A	2%

## How likely is your organization to be ready to submit ICD-10 transactions by 10/1/2014?

Not at all likely	6%
Somewhat likely	30%
Very likely	63%
Other – If we receive appropriate information on how to set-up software for 10/1/2014	1%

**If your organization will not be ready to submit ICD-10 transactions by 10/1/2014, have you developed a contingency plan?**

Yes	7%
No	67%
Do not know	19%
Other – We will be ready	3%
Other – Contact PROMISe™ Helpline	3%
Other - N/A	2%