

Use EVS Instead of Paper Vouchers to Verify Visit Limits

Most adult Medical Assistance (MA) recipients are eligible for up to a combined total of **18** visits each year for some services by doctors, certified registered nurse practitioners, podiatrists, optometrists, chiropractors, outpatient hospital clinics, outpatient medical clinics, Rural Health Clinics, or Federally Qualified Health Centers. This 18-visit limit starts again every year (from July 1 through June 30).

In an effort to enhance administrative processes for providers, recipients, and the Office of Medical Assistance Programs (OMAP), effective July 1, 2007, the use of paper vouchers will be eliminated. Providers will be instructed to use the Eligibility Verification System (EVS) to validate the number of visits remaining for a recipient based on paid claims data contained within the PROMIS^e™ claims processing system. It should be noted that while this is an effort to minimize administrative burden for providers and recipients, the 18 visit limit remains in effect as do the processes associated with granting an exception to those limits. Additionally, providers will receive more detailed operational information on this initiative in a Medical Assistance Provider Bulletin.

By June 1, 2007, recipients will be notified that **effective July 1, 2007** they will no longer need paper vouchers. Beginning July 1, 2007, this information will be available via EVS. Providers are strongly encouraged to provide information regarding the number of visits remaining to their patients on an ongoing basis.

Steps for Verifying Office Visit Limitation via EVS:

- Provider should access EVS through one of the current available methods (Automated Voice Response System (AVRS), Internet, Value Added Network (VAN)/batch, PES)
- Depending on the EVS method used, add office visit procedure code where requested
- EVS return will indicate either the number of office visits remaining or that the visit limit has been exceeded
- If limit has been exceeded benefit limit exception is required.