



PROVIDER QUICK TIPS

#144

Eligibility Verification System (EVS) Search Enhancement

Beginning November 1, 2012, all EVS users will be able to search recipient eligibility by Recipient Identification number (RID) and Date of Birth (DOB). This enhancement will be available for the following EVS access methods: PROMISe™ provider portal, HIPAA compliant 270/271 interactive and batch transactions. The Provider Electronic Solutions (PES) software will be updated in a future release.

EVS Response

The response received from the PROMISe™ EVS will not change with this enhancement. To provide users with an awareness of possible invalid submission scenarios and corresponding error codes, the following situations are provided:

- Provider Submission: RID only; no 2 digit Access Card number or DOB supplied
PROMISe™ Response: AAA-58 – “Invalid /Missing Date-of-Birth”
- Provider Submission: RID and invalid DOB
PROMISe™ Response: AAA-71 – “Patient Birth Date Does Not Match That for the Patient on the Database”

NOTE: These are not the only situations in which the error code above may be returned. Please reference the following link for all the EVS error codes:

http://www.dhs.pa.gov/cs/groups/webcontent/documents/document/s_001986.pdf

Best Practices

To maximize the user’s experience, the Department of Human Services has ranked the available search methods below with number 1 being the best option for a positive response. Please consider this ranking when conducting your next eligibility transaction.

1. RID and 2 digit Access Card number
2. RID and DOB
3. Social Security Number (SSN) and DOB
4. Recipient name and DOB

Thank you for your service to our Medical Assistance Recipients.
We value your participation.
Check the department’s website often: www.dhs.pa.gov

