



PROVIDER QUICK TIPS

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Discontinued Mailing of Medical Assistance Bulletins

On October 27, 2011, the Department of Human Services (the department) will implement another “Go Green” initiative by discontinuing the mailing of paper Medical Assistance bulletins (bulletins.)

Providers may receive email notification that new bulletins have been posted on the department’s website, which will include a link that the provider may click or copy and paste into their web browser to access the bulletin. Providers may sign up to receive email notification through either ePEAP or the Provider Electronic Bulletins ListServ by accessing the following link: <http://www.dhs.pa.gov/provider/> (Provider Page). Providers opting to sign up for email notifications may do so beginning Friday, September 30, 2011.

Providers who do not sign up for email notification of newly posted bulletins must access bulletins by checking the department’s website at the following link: <http://www.dhs.pa.gov/publications/bulletinsearch/index.htm> (Bulletin Search Page).

Providers have the option to continue to receive paper bulletins, when they meet certain criteria, including no or limited access to the internet either inside or outside the office, or incurring cost due to the need to purchase hardware. Providers who meet the criteria, and wish to request paper bulletins, may request an attestation form by calling the appropriate number for their provider type. On the form, the provider must indicate which of the criteria they meet, sign and return the form.

- Provider Enrollment Services: 1-800-537-8862
- Mental Health and Substance Abuse Services: 1-800-433-4459
- Long Term Living: 1-800-932-0939

Providers without access to **PROMISe™** and/or ePEAP should contact the appropriate number listed above for assistance.

Detailed instructions regarding this new initiative, how to access ePEAP and how to continue receiving paper bulletins are found in [MAB 99-11-08](#), Discontinued Mailing of Medical Assistance Bulletins issued Sept. 27, 2011, effective Oct. 27, 2011.

**Thank you for your service to our Medical Assistance recipients.
We value your participation.
Check the department’s website often: www.dhs.pa.gov**

