



PROVIDER QUICK TIPS

#109

Is it Necessary to Certify for X12 v5010 Transactions?

Failure to take appropriate action will result in denial of claims. There are many ways for providers to submit healthcare claims to the Department of Human Services (the department.) As the January 1, 2012 deadline for upgrading to the X12 v5010 is fast approaching, providers may have questions whether or not they need to certify their 837 healthcare transaction method. The department is providing a list of media that is used by PROMISE™ to accept healthcare transactions and whether certification is required.

Submission of claims through a clearinghouse:

- If claims are submitted to PROMISE™ through a clearinghouse, individual provider certification is not required. The clearinghouse is required to certify with PROMISE™. When the clearinghouse is certified, the provider is automatically certified. It is important that you contact your clearinghouse to remind them of the department's requirement for certification.

Submission of claims using third party software:

- If you currently submit batch 837 transactions to PROMISE™ and have a submitter ID, you are required to certify under the X12 v5010 format.
- Software vendors are required to certify their software under the X12 v5010 format.

Submission of claims using the Provider Electronic Solutions (PES):

- On January 1, 2012, PES users will be required to have the X12 v5010 version. The new version of PES, version 3.58 will be available in December 2011. Providers who use PES do not need to certify. Information about upgrading to version 3.58 can be found in Provider QuickTip #106 at the link below:

<http://dhs.pa.gov/publications/forproviders/QuickTips/index.htm>

Submission of claims using the PROMISE™ Internet Portal:

- The PROMISE™ Internet Portal will be upgraded on January 1, 2012. Providers who use the PROMISE™ Internet Portal will not need to certify.

Submission of paper claims to PROMISE™:

- Providers who use paper claims do not need to certify.

You can find more information on the department's 5010/D.0 website at:

<http://www.dhs.pa.gov/provider/promise/certification/index.htm>

Thank you for your service to our Medical Assistance Recipients.

We value your participation.

Check the Department of Human Services' website often: www.dhs.pa.gov

