



# PROVIDER QUICK TIPS

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## Medical Assistance Health Information Technology Initiative Electronic Health Record Incentive Program

The Pennsylvania Medical Assistance (MA) Electronic Health Record (EHR) Incentive Program is now available to Eligible Professionals (EPs) and Eligible Hospitals (EHs.) The MA EHR Incentive Payment Program provides funding to states to encourage providers to adopt EHRs and move toward meaningful use of those EHRs.

All EPs and EHs intending to apply for the incentive program must be enrolled in Pennsylvania's MA Program. To enroll, please complete the application for your provider type, which can be found at: <http://www.dpw.state.pa.us/provider/promise/enrollmentinformation/index.htm>.

In order to participate, enrolled MA providers also need to set up an account for the PROMISE™ internet portal at: <http://promise.dpw.state.pa.us>.

If you do not have a **PROMISE™** Internet Account ID, you may obtain one by selecting 'Register Now' on the **PROMISE™** home page (see below.)

Click here to Register

The screenshot shows the PROMISE™ Internet portal. At the top, it says 'pennsylvania DEPARTMENT OF PUBLIC WELFARE' and 'PROMISE™ Internet'. Below the header, there's a 'Provider Login' section with a 'Forgot ID' link circled in red. To the right, there's a 'Broadcast Messages' section. Below that, there's a 'Quick Links' section with a 'Learn more' link circled in red. The main content area features a 'Welcome to PROMISE™' banner with a photo of a smiling child. Below the banner, there's a paragraph about the system and a note about system requirements.

Learn more



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After you choose 'Register Now' you will be directed to the screen below. When you see this screen, select the appropriate role and follow the steps to complete your registration.

If you need assistance, you may access the **PROMISe™** Internet eLearning course (see above) or call the Provider Assistance Center at 1-800-248-2152.

**REGISTRATION WITH CMS.** EPs and EHs in Pennsylvania must first register through the [Centers for Medicare & Medicaid \(CMS\) Registration & Attestation System](#)

**REGISTRATION ON THE DEPARTMENT OF PUBLIC WELFARE'S (DPW's) MA PROVIDER INCENTIVE REGISTRY (MAPIR) SYSTEM.** Once registered with CMS, the applicant will be notified via an email that will be sent to the email address that was submitted during the registration process with CMS indicating they can begin the registration process through Pennsylvania's MAPIR System. After receiving the notification, applicants can begin the registration process. DPW has EP and EH Provider manuals that will serve as guides to Pennsylvania's registration process. You may access the manuals on the [MAPIR Resources web page](#).

**CMS EHR CERTIFICATION NUMBER.** You will need to have a CMS EHR Certification Number prior to applying for the MA EHR incentive program. In order to obtain this number, visit the Office of the National Coordinator for Health Information Technology (HIT) [\(ONC\) website](#) and follow the steps.



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**Items to verify before you complete your application to ensure no delays with processing your incentive payment:**

- a. Verify eligibility based on provider type
- b. Verify MA volume requirements
- c. Verify **PROMISE™** provider information is current and accurate (verify TIN, NPI, Provider type)
- d. Verify your CMS EHR Certification ID number

**For More Information:** Additional information and resources can be found on the [CMS EHR Incentive Program](#) website or the [DPW's EHR Incentive Program](#) website. Questions may be directed to the Medical Assistance EHR Incentive Program by sending an email to [RA-mahealthit@state.pa.us](mailto:RA-mahealthit@state.pa.us) or by calling 855-259-2114.

**Thank you for your service to our Medical Assistance recipients.  
The Department of Public Welfare values your participation.**

**Check the Department of Public Welfare's website often: [www.dpw.state.pa.us](http://www.dpw.state.pa.us).**



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