



ISSUE DATE
July 12, 2013

EFFECTIVE DATE
July 12, 2013

NUMBER
51-13-06, 55-13-06, 59-13-06

SUBJECT:
Additions to Office of Long-Term Living Standardized Home
and Community-Based Services Waiver Participant
Informational Materials – Abuse, Neglect and Exploitation and
Self-Directed Models of Service


Deputy Secretary, Office of Long-Term Living

PURPOSE

The purpose of this bulletin is to provide additional standardized informational materials for program participants to ensure that all involved agencies are providing participants with consistent and uniform information. One is a document on Abuse, Neglect and Exploitation and the other is on Self-Directed Models of Service.

SCOPE

This bulletin applies to the Department of Public Welfare's (Department) Office of Long-Term Living's (OLTL) Independent Enrollment Broker (IEB), Area Agencies on Aging (AAAs) enrollment staff, and Service Coordination entities (SCEs) that provide services to participants in the AIDS, Aging, Attendant Care, CommCare, Independence and OBRA waivers and the Act 150 Program.

BACKGROUND/DISCUSSION

To provide consistent information to program participants in accordance with 55 Pa. Code Section 52.14(i), on May 20, 2013, OLTL issued a participant informational packet to be distributed to all participants, regardless of which waiver they are enrolled in or in which county they reside.

To provide consistent and accurate information regarding Abuse, Neglect and Exploitation and the Self-Directed models of service to participants in OLTL waiver programs and the Act 150 Program, effective July 12, 2013, the IEB, AAA enrollment staff and SCEs are to incorporate the attached documents into the informational packet issued by OLTL on May 20, 2013.

OLTL will continue to provide updated materials as the need arises.

PROCEDURE

Effective July 12, 2013, the IEB and AAA enrollment staff should provide the attached informational materials to waiver applicants at the time of enrollment as part of the informational packet issued on May 20, 2013.

All SCEs are expected to provide the attached informational materials to waiver participants at the time of their annual redeterminations as part of the informational packet issued on May 20, 2013.

ATTACHMENTS

Abuse, Neglect and Exploitation Informational Materials
Self-Directed Services Informational Materials

COMMENTS AND QUESTIONS REGARDING THIS BULLETIN SHOULD BE DIRECTED TO:

PA Dept. of Public Welfare
OLTL/Forum Place 6th Floor
Bureau of Policy and Regulatory Management
P.O. Box 8025
Harrisburg, PA 17105-8025
(717) 787-8091