

7084 MANAGEMENT OF INCIDENTS**7084.2 RESPONSIBILITIES****A. The Chief Executive Officer Provides For:**

1. The promotion and protection of the health, safety, and welfare of consumers/residents/others.
2. The education, and/or training of staff, consumers/residents/others in the prevention and management of incidents.
3. Prompt and effective action as dictated by each incident.
4. The development of procedures for incident reporting, and the actual investigation of incidents.
5. The analysis of aggregate data to identify trends, patterns, and anomalies.
6. Action/resources to correct, reduce, or eliminate conditions of factors that are identified as causing or contributing to incidents.
7. The evaluation of corrective actions.
8. The development of facility specific policies and procedures that support a comprehensive risk management program.

B. The Office of Mental Health and Substance Abuse Services Provides For:

1. The development of uniform policies and procedures to ensure the health, safety and welfare of consumers/residents/others.
2. Facility compliance with DPW and accreditation/certification agency standards or requirements for the management of incidents.
3. Statewide and individual facility incident trend analysis.
4. Independent investigations, as deemed necessary.
5. The defense of the employee(s), the facility, or the Department against liability claims as appropriate.