

7084 MANAGEMENT OF INCIDENTS

7084.1 POLICY

The Department of Public Welfare, state mental hospitals, and the restoration center shall strive to minimize risk that may result in harm to consumers/residents/others by promoting and protecting the health, safety, and welfare of consumers/residents/others through the development of a comprehensive risk management program that includes the:

1. prevention, detection, evaluation, correction and post correction reassessment of any problem(s) in:
 - treatment/rehabilitation of consumers/residents;
 - physical environment;
 - facility policies, procedures, and documentation; and
 - competency, training and/or education of staff;
2. establishment of a system for the reporting, investigation, analysis, and monitoring of each incident as well as patterns and trends; and
3. reduction, evaluation, and accountability of liability claims entered against employees, the facilities, and/or the Department.