



# MEDICAL ASSISTANCE BULLETIN

COMMONWEALTH OF PENNSYLVANIA • DEPARTMENT OF PUBLIC WELFARE

DATE OF ISSUE

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November 17, 1986

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SUBJECT

Durable Medical Equipment Warranties

BY

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Deputy Secretary for Medical Assistance

## Purpose:

The purpose of this bulletin is to notify Durable Medical Equipment (DME) providers of the Department's policy on warranties pertaining to DME purchases for Medical Assistance recipients.

## Scope:

This bulletin is applicable to all medical suppliers and pharmacies that provide durable medical equipment to Medical Assistance recipients.

## Discussion:

In response to recent inquiries, the Department is establishing policy on warranties pertaining to durable medical equipment purchases for Medical Assistance recipients.

Effective November 17, 1986, the Department will require that all DME purchases be covered by at least a 90 day warranty period effective on the date of purchase. During the warranty period, the Department will not pay for repairs made because of defects in either materials or workmanship. To bill Medical Assistance for other repairs which are necessary during the warranty period, show what repair was made and why the repair was necessary in the Remarks section of the Medical Supplies Invoice (MA 303 - Item 71).

This change will be reflected in the regulations in the near future.

COMMENTS AND QUESTIONS REGARDING THIS BULLETIN SHOULD BE DIRECTED TO:  
Bureau of Provider Relations 1-800-932-0938  
P.O. Box 8024  
Harrisburg, Pennsylvania 17105