

7084 MANAGEMENT OF INCIDENTS

7084.2 RESPONSIBILITIES

A. The Chief Executive Officer Provides For:

1. The promotion and protection of the health, safety, and welfare of patients/residents/others.
2. The education, and/or training of staff, patients/residents/others in the prevention and management of incidents.
3. Prompt and effective action as dictated by each incident.
4. The development of procedures for incident investigation and the actual investigation of incidents.
5. The analysis of aggregate data to identify trends, patterns and anomalies.
6. Action/resources to correct, reduce, or eliminate conditions or factors which are identified as causing or contributing to incidents.
7. The evaluation of corrective actions.
8. The development of facility specific policies and procedures which support a comprehensive risk management program.

B. The Office of Mental Health and Substance Abuse Services Provides For:

1. The development of uniform policies and procedures to insure the health and safety of patients/residents/others.
2. Facility compliance with DPW and regulatory requirements for the management of incidents.
3. Statewide and individual facility incident trend analysis.
4. Independent investigations, as necessary.
5. The defense of the employee, the facility, or the Department against liability claims as appropriate.