

7084 MANAGEMENT OF INCIDENTS

7084.1 POLICY

The Department of Public Welfare, state mental hospitals, and the restoration center shall strive to minimize incidents which result in harm to patients/residents/others by promoting and protecting the health, safety and welfare of patients/residents/others through the development of a comprehensive risk management program which includes the:

1. prevention, detection, evaluation, and correction of any problem(s) in:
 1. treatment/rehabilitation of patients/residents;
 2. physical environment;
 3. facility's policies, procedures, and documentation; and
 4. training and/or education;
2. establishment of a system for the investigation, analysis, and monitoring of each incident as well as pattern and trends;
3. reduction, evaluation, and accountability of liability claims entered against employees, the facility, and/or the Department.