

	MEDICAL ASSISTANCE BULLETIN COMMONWEALTH OF PENNSYLVANIA * DEPARTMENT OF PUBLIC WELFARE	
	SUBJECT Prescriptions NOT Received by the Medical Assistance (M A) Recipient	BY  Christine M. Bowser Acting Deputy Secretary for Medical Assistance Programs
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PURPOSE:

To advise providers of the procedure to follow when prescriptions have been filled by the pharmacy and paid by the Department, but have not been received by the M A recipient.

SCOPE:

This bulletin applies to all pharmacies enrolled in the M A Program.

BACKGROUND/DISCUSSION:

The Department has been receiving checks from pharmacy providers who were paid for prescriptions that were not dispensed to M A recipients. **This is not the appropriate procedure for returning payment to the Department.** The Department cannot accept checks in this situation and will return them to the provider. Claim adjustments must be submitted to the Department to ensure that the Department's paid claims history file is accurate and the provider's account is correct. Failure to submit claim adjustments could compromise the integrity of the Department's Prospective Drug Use Review (ProDUR) system and may well result in an overstated 1099 for the pharmacy.

PROCEDURE:

Complete a "Drug Claim Adjustment" (M A 302A) following the directions in your provider handbook and submit it to the Department for the situation described in this bulletin. These claim adjustments must be submitted within 60 days from the date the prescription was filled.

REMEMBER:

DO NOT SEND CHECKS; CHECKS WILL BE RETURNED. SEND CLAIM ADJUSTMENTS.

<p>COMMENTS AND QUESTIONS REGARDING THIS BULLETIN SHOULD BE DIRECTED TO:</p> <p>The appropriate toll-free inquiry line for your provider type.</p> <p style="text-align: center;">Visit the Office of Medical Assistance Programs website at www.dpw.state.pa.us/omap.</p>
